



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Electronic Financial Systems For Banking And Insurance Training

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 113911 · NQF Level 3 · 2 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to apply electronic financial systems effectively within banking and insurance environments. Participants will gain the competence to process financial transactions, manage electronic records, and ensure compliance with industry regulations. The course aligns with SAQA unit standard 113911 and focuses on practical application in South African financial institutions.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	113911
Accreditation	SAQA Accredited · NQF Level 3 · 2 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply electronic financial systems to process banking and insurance transactions accurately.
- Analyze the features and functions of electronic financial systems to optimize workflow efficiency.
- Evaluate security protocols and risk management practices within electronic financial systems.
- Implement data integrity measures to ensure accurate financial record-keeping.
- Demonstrate compliance with regulatory requirements and internal policies when using electronic systems.
- Troubleshoot common system errors and escalate complex issues appropriately.

WHO SHOULD ATTEND

- This course is designed for banking and insurance professionals, including tellers, customer service representatives, claims processors, and administrative staff who use electronic financial systems daily.

COURSE OUTLINE

Day 1: Fundamentals of Electronic Financial Systems in Banking and Insurance

- Introduction to electronic financial systems: core banking systems, payment gateways, insurance administration platforms.
- Regulatory framework: POPIA, FICA, FAIS, and SARB directives.
- Security fundamentals: encryption, authentication, fraud prevention.
- Electronic payment types: EFT, debit/credit cards, mobile payments, real-time clearing.
- Insurance system workflows: policy administration, claims processing, premium collection.
- System integration: APIs, data exchange between banks and insurers.
- Risk management: operational risk, cyber risk, business continuity.
- Case studies: system failures and recovery in South African context.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **2 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
31 Jul 2026	31 Jul 2026	On-Campus	Johannesburg, South Africa
03 Aug 2026	03 Aug 2026	On-Campus	Cape Town, South Africa
04 Aug 2026	04 Aug 2026	On-Campus	Dubai, UAE
05 Aug 2026	05 Aug 2026	On-Campus	Pretoria, South Africa
05 Aug 2026	05 Aug 2026	On-Campus	Lagos, Nigeria
06 Aug 2026	06 Aug 2026	On-Campus	Johannesburg, South Africa
07 Aug 2026	07 Aug 2026	On-Campus	Mauritius
10 Aug 2026	10 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 113911) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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