



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Community Water Management Communication Skills Training

Physical Planning and Construction / Civil Engineering Construction

Unit Standard 113939 · NQF Level 1 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips participants with the communication skills necessary to effectively manage community water projects. It focuses on facilitating stakeholder engagement, conveying technical information to non-specialist audiences, and resolving conflicts that may arise in community water management contexts.

Category	Physical Planning and Construction
Subfield	Civil Engineering Construction
Unit Standard	113939
Accreditation	SAQA Accredited · NQF Level 1 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply active listening and questioning techniques to understand community water needs and concerns.
- Demonstrate the ability to facilitate community meetings and workshops on water management topics.
- Analyze communication barriers in diverse community settings and propose appropriate solutions.
- Evaluate the effectiveness of different communication strategies for conveying water conservation and hygiene messages.
- Implement feedback mechanisms to ensure continuous improvement in community water communication.
- Design simple visual aids and oral presentations to explain water management plans to community members.

WHO SHOULD ATTEND

- Community water committee members, municipal water officers, NGO field workers, and anyone involved in community-based water management initiatives who need to improve their interpersonal and group communication skills.

COURSE OUTLINE

Day 1: Foundations of Community Communication for Water Management

- Introduction to community water management and communication challenges.
- Stakeholder mapping: identifying community members, authorities, and organisations.
- Principles of effective communication: clarity, empathy, and respect.
- Active listening and questioning skills.
- Explaining water quality, conservation, and infrastructure in simple terms.
- Overcoming barriers: language, literacy, and cultural differences.
- Communicating during water crises: drought, contamination, and outages.
- Drafting a simple communication plan.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 1**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
04 Aug 2026	04 Aug 2026	On-Campus	Johannesburg, South Africa
05 Aug 2026	05 Aug 2026	On-Campus	Mauritius
06 Aug 2026	06 Aug 2026	On-Campus	Cape Town, South Africa
07 Aug 2026	07 Aug 2026	On-Campus	Dubai, UAE
10 Aug 2026	10 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	11 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Mauritius
12 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 113939) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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