



## Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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### COURSE BROCHURE

# Managing Cultural Needs In Correctional Facilities Training

Law, Military Science and Security / Safety in Society

Unit Standard 114023 · NQF Level 4 · 3 Credits · 1 Day

## COURSE OVERVIEW

This course equips correctional facility staff with the knowledge and skills to manage cultural diversity effectively. It addresses the unique cultural needs of inmates, promotes respect for cultural differences, and enhances rehabilitation outcomes through culturally sensitive practices.

|                 |                                           |
|-----------------|-------------------------------------------|
| Category        | Law, Military Science and Security        |
| Subfield        | Safety in Society                         |
| Unit Standard   | 114023                                    |
| Accreditation   | SAQA Accredited · NQF Level 4 · 3 Credits |
| Duration        | 1 day                                     |
| Training Method | Online, On-Campus, In-House               |
| Certificate     | Issued via AATICD LMS – verifiable online |

## LEARNING OUTCOMES

- Apply principles of cultural sensitivity to assess and address the cultural needs of inmates.
- Analyze the impact of cultural diversity on inmate behavior and rehabilitation.
- Evaluate current practices in correctional facilities for cultural inclusivity.
- Design culturally appropriate interventions and programmes for inmates.
- Implement strategies to manage cultural conflicts and promote intercultural understanding.
- Demonstrate effective communication skills when engaging with inmates from diverse cultures.

## WHO SHOULD ATTEND

- Correctional facility managers, officers, social workers, and rehabilitation staff who interact directly with inmates from diverse cultural backgrounds.

## COURSE OUTLINE

### Day 1: Understanding and Managing Cultural Needs in Correctional Facilities

- Defining culture and cultural diversity.
- Cultural needs of inmates: religion, language, dietary requirements.
- Legal and ethical frameworks: SA Constitution, Correctional Services Act.
- Barriers to cultural inclusion in correctional facilities.
- Communication strategies across cultures.
- Conflict resolution in culturally diverse environments.
- Developing a culturally responsive correctional environment.
- Case studies: successful cultural management in SA prisons.

## ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **3 NQF credits** at **NQF Level 4**.

## PRICING (PER DELEGATE, EX-VAT)

| Delegates | Training Method      | Price per Delegate | Total       |
|-----------|----------------------|--------------------|-------------|
| 1         | Online               | R 12,800.00        | R 12,800.00 |
| 1         | In-House             | R 16,600.00        | R 16,600.00 |
| 1         | On-Campus (Pretoria) | R 19,200.00        | R 19,200.00 |

## UPCOMING SESSIONS

| Start       | End         | Method    | Venue                   |
|-------------|-------------|-----------|-------------------------|
| 10 Aug 2026 | 10 Aug 2026 | On-Campus | Abu Dhabi, UAE          |
| 11 Aug 2026 | 11 Aug 2026 | On-Campus | Durban, South Africa    |
| 11 Aug 2026 | 11 Aug 2026 | On-Campus | Mauritius               |
| 12 Aug 2026 | 12 Aug 2026 | On-Campus | Cape Town, South Africa |
| 13 Aug 2026 | 13 Aug 2026 | On-Campus | Dubai, UAE              |
| 14 Aug 2026 | 14 Aug 2026 | On-Campus | Pretoria, South Africa  |
| 17 Aug 2026 | 17 Aug 2026 | On-Campus | Durban, South Africa    |
| 18 Aug 2026 | 18 Aug 2026 | On-Campus | Shenzhen, China         |

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

## HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit [www.aaticd.co.za](http://www.aaticd.co.za), open the page for this course (Unit Standard 114023) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to [apply@aaticd.co.za](mailto:apply@aaticd.co.za) – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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