



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Computer Printer Maintenance And Repair Skills Training

Physical, Mathematical, Computer and Life Sciences / Information Technology and Computer Sciences

Unit Standard 114182 · NQF Level 5 · 3 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and practical skills to maintain, troubleshoot, and repair a variety of computer printers, including inkjet, laser, and dot-matrix models. It covers essential safety procedures, diagnostic techniques, and component replacement, enabling learners to restore printer functionality and extend equipment lifespan.

Category	Physical, Mathematical, Computer and Life Sciences
Subfield	Information Technology and Computer Sciences
Unit Standard	114182
Accreditation	SAQA Accredited · NQF Level 5 · 3 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply health and safety procedures when handling printer components and consumables.
- Analyze printer malfunctions using systematic diagnostic methods and manufacturer documentation.
- Demonstrate correct disassembly, cleaning, and reassembly of printer mechanical and electrical parts.
- Implement preventive maintenance routines to reduce printer downtime and improve print quality.
- Evaluate printer performance after repair to ensure compliance with operational specifications.
- Design a basic troubleshooting flowchart for common printer faults.

WHO SHOULD ATTEND

- This course is intended for IT support technicians, maintenance staff, and individuals seeking to develop or formalize their printer repair competencies for workplace application.

COURSE OUTLINE

Day 1: Printer Maintenance and Repair Fundamentals

- Overview of printer technologies (laser, inkjet, dot matrix)
- Safety precautions and essential tools
- Printer components: cartridges, fuser, rollers, print head
- Common faults: paper jams, print quality issues, connectivity
- Preventive maintenance: cleaning, alignment, firmware updates
- Disassembly and reassembly procedures
- Troubleshooting methodology and error codes
- Documentation and service records

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **3 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 9,900.00	R 9,900.00
1	In-House	R 12,800.00	R 12,800.00
1	On-Campus (Pretoria)	R 14,800.00	R 14,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
21 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa
24 Aug 2026	24 Aug 2026	On-Campus	Durban, South Africa
25 Aug 2026	25 Aug 2026	On-Campus	Shenzhen, China
26 Aug 2026	26 Aug 2026	On-Campus	Harare, Zimbabwe
27 Aug 2026	27 Aug 2026	On-Campus	Bangkok, Thailand
28 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
28 Aug 2026	28 Aug 2026	On-Campus	Abu Dhabi, UAE
31 Aug 2026	31 Aug 2026	On-Campus	Shenzhen, China

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 114182) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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