



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Effective Teamwork Skills For Diplomatic Practice Training

Law, Military Science and Security / Sovereignty of the State

Unit Standard 114702 · NQF Level 7 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips diplomatic and international relations professionals with the essential teamwork competencies required to collaborate effectively in high-stakes, cross-cultural environments. Participants will learn to build trust, manage conflict, and leverage diverse perspectives to achieve shared diplomatic objectives.

Category	Law, Military Science and Security
Subfield	Sovereignty of the State
Unit Standard	114702
Accreditation	SAQA Accredited · NQF Level 7 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply principles of effective teamwork to enhance collaboration in diplomatic settings.
- Analyze team dynamics and cultural factors influencing diplomatic teamwork.
- Evaluate conflict resolution strategies to maintain productive team relationships.
- Design inclusive communication approaches that respect diverse diplomatic protocols.
- Implement team-building techniques to foster trust and cohesion among multinational colleagues.
- Demonstrate leadership and followership skills appropriate to diplomatic team roles.

WHO SHOULD ATTEND

- Diplomats, foreign service officers, embassy staff, and professionals engaged in international negotiations or multilateral engagements who need to enhance their teamwork skills in diplomatic contexts.

COURSE OUTLINE

Day 1: Foundations of Teamwork in Diplomatic Contexts

- Introduction to diplomatic teamwork: context and importance.
- Team roles and responsibilities: understanding individual contributions.
- Communication skills for diplomatic teams: active listening and clarity.
- Cultural sensitivity and inclusivity in team interactions.
- Conflict resolution models: interest-based negotiation.
- Building trust and rapport among team members.
- Practical exercise: team charter development.
- Case study analysis: successful diplomatic teamwork.

Day 2: Advanced Teamwork Applications and Integration

- Consensus building and decision-making techniques.
- Leadership in diplomatic teams: situational and servant leadership.
- Followership and shared responsibility.
- Cross-cultural communication: adapting to diverse norms.
- Giving and receiving constructive feedback.
- Team performance assessment tools.
- Simulation: handling a diplomatic crisis as a team.
- Personal action plan for effective teamwork.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 7**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,700.00	R 17,700.00
1	In-House	R 23,000.00	R 23,000.00
1	On-Campus (Pretoria)	R 26,600.00	R 26,600.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Mauritius
13 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 114702) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza, 1122 Burnett St, Hatfield 0028, Pretoria, Gauteng, South Africa
Tel: +27 12 004 8389 · WhatsApp: +27 65 077 6310 · apply@aaticd.co.za · www.aaticd.co.za