



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Identifying And Referring Learners With Personal Difficulties Training

Culture and Arts / Performing Arts

Unit Standard 115421 · NQF Level 6 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips educators and trainers with the skills to identify learners who may be experiencing personal difficulties that impact their learning. Participants will learn to recognize signs of personal challenges, apply appropriate referral strategies, and support learners in accessing professional help, thereby fostering a supportive learning environment.

Category	Culture and Arts
Subfield	Performing Arts
Unit Standard	115421
Accreditation	SAQA Accredited · NQF Level 6 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Identify signs and symptoms of personal difficulties in learners using observation and communication techniques.
- Apply appropriate referral procedures to connect learners with relevant support services.
- Demonstrate empathy and active listening skills when engaging with learners experiencing personal challenges.
- Evaluate the effectiveness of referral processes and adapt strategies to improve learner support.
- Implement confidentiality and ethical guidelines when handling sensitive learner information.
- Analyze the impact of personal difficulties on learning and develop supportive intervention plans.

WHO SHOULD ATTEND

- This course is designed for teachers, trainers, facilitators, and educational support staff in schools, colleges, and corporate training environments who interact directly with learners and may encounter learners facing personal difficulties.

COURSE OUTLINE

Day 1: Identifying and Referring Learners with Personal Difficulties

- Introduction to personal difficulties affecting learners
- Types of personal difficulties: emotional, social, behavioral, and learning
- Observation techniques and documentation
- Communication skills for approaching learners and caregivers
- Referral pathways: internal and external support services
- Ethical and legal considerations in South African context
- Case studies and role-play scenarios
- Action planning for implementation

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 6**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 14,100.00	R 14,100.00
1	In-House	R 18,300.00	R 18,300.00
1	On-Campus (Pretoria)	R 21,100.00	R 21,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Harare, Zimbabwe
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE
19 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 115421) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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