



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Explain Complex Processes To Deaf People Using South African Sign Language Training

Communication Studies and Language / Language

Unit Standard 115803 · NQF Level 5 · 3 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the skills to explain complex processes to Deaf individuals using South African Sign Language (SASL). It bridges communication gaps in workplace settings, ensuring Deaf employees fully understand intricate procedures, policies, or technical information. The training emphasizes clarity, cultural sensitivity, and effective visual-spatial communication.

Category	Communication Studies and Language
Subfield	Language
Unit Standard	115803
Accreditation	SAQA Accredited · NQF Level 5 · 3 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate the ability to interpret and convey complex processes using SASL with accuracy and clarity.
- Apply appropriate SASL vocabulary and non-manual features to explain technical or abstract concepts.
- Analyze the communication needs of Deaf individuals and adapt explanations accordingly.
- Evaluate the effectiveness of signed explanations through feedback and visual comprehension checks.
- Design visual aids and strategies to support the explanation of complex processes in SASL.
- Implement culturally appropriate communication protocols when engaging with Deaf individuals.

WHO SHOULD ATTEND

- This course is designed for managers, trainers, team leaders, and any professionals who need to communicate complex information to Deaf colleagues or clients.
- It is ideal for those working in inclusive workplaces, HR, or customer-facing roles.

COURSE OUTLINE

Day 1: Fundamentals of Explaining Complex Processes in SASL

- Introduction to the SA Deaf community and SASL as a visual language.
- Principles of visual learning and cognitive load management.
- Strategies for simplifying and sequencing complex information.
- Use of classifiers, role-shifting, and spatial referencing to depict processes.
- Incorporating iconic signs and constructed action for clarity.
- Practice: Explaining a simple step-by-step process (e.g., how to send an email).
- Feedback and refinement techniques.
- Assessment: Demonstrate ability to explain a familiar complex process in SASL.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **3 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,400.00	R 13,400.00
1	In-House	R 17,400.00	R 17,400.00
1	On-Campus (Pretoria)	R 20,200.00	R 20,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
04 Aug 2026	04 Aug 2026	On-Campus	Cape Town, South Africa
05 Aug 2026	05 Aug 2026	On-Campus	Dubai, UAE
06 Aug 2026	06 Aug 2026	On-Campus	Pretoria, South Africa
06 Aug 2026	06 Aug 2026	On-Campus	Lagos, Nigeria
07 Aug 2026	07 Aug 2026	On-Campus	Johannesburg, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 115803) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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