



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Church Pastoral Care And Ministry Skills Development Training

Human and Social Studies / Religious and Ethical Foundations of Society

Unit Standard 115983 · NQF Level 5 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips church leaders and pastoral workers with the practical skills and theological grounding needed for effective pastoral care and ministry administration. Participants will learn to provide compassionate support, manage church operations, and develop ministry strategies that align with biblical principles and South African community contexts.

Category	Human and Social Studies
Subfield	Religious and Ethical Foundations of Society
Unit Standard	115983
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply biblical principles to pastoral counselling and care situations.
- Demonstrate effective communication and active listening skills in ministry contexts.
- Analyze community needs and design appropriate pastoral interventions.
- Implement administrative and record-keeping procedures for church ministries.
- Evaluate ethical and legal considerations in pastoral practice.
- Develop a personal ministry plan for ongoing spiritual and professional growth.

WHO SHOULD ATTEND

- This course is designed for pastors, ministry leaders, lay counsellors, and church volunteers seeking to enhance their pastoral care and ministry management skills in a structured, accredited framework.

COURSE OUTLINE

Day 1: Foundations of Pastoral Care and Ministry

- Introduction to pastoral care: definition and scope.
- Biblical foundations: Old and New Testament perspectives.
- The pastoral caregiver as a servant leader.
- Ethical guidelines and confidentiality in ministry.
- Overview of the South African context for pastoral care.
- Self-care for the caregiver: preventing burnout.
- Introduction to the unit standard and outcomes.

Day 2: Communication and Counselling Skills

- Active listening and reflection techniques.
- Empathy and validation in pastoral conversations.
- Basic counselling models: person-centered and solution-focused.
- Conducting pastoral assessments and intake interviews.
- Non-verbal communication and cultural sensitivity.
- Handling difficult conversations and conflict.
- Role-play exercises for skill practice.

Day 3: Understanding Human Development and Crises

- Overview of human development: Erikson's stages.
- Life transitions: adolescence, marriage, parenting, aging.
- Understanding grief and loss: Kübler-Ross model.
- Trauma-informed pastoral care.
- Crisis intervention and referral strategies.
- Case studies on developmental crises.
- Self-reflection on personal development and biases.

Day 4: Pastoral Care in Diverse Contexts

- Cultural competence and humility in pastoral work.
- Pastoral care for the poor and marginalized.
- Ministry to people living with HIV/AIDS and chronic illness.
- Gender sensitivity and care for survivors of abuse.
- Disability and mental health awareness.
- Community mapping and needs assessment.
- Developing contextually relevant interventions.

Day 5: Group Ministry and Facilitation Skills

- Principles of group facilitation.
- Forming and sustaining support groups.
- Leading Bible studies and prayer groups.
- Conflict resolution in groups.
- Collaborative ministry and team building.
- Planning and evaluating group sessions.
- Practical facilitation exercises.

Day 6: Integrating Pastoral Care with Church Ministries

- Integrating pastoral care with worship, discipleship, and outreach.
- Developing a church pastoral care policy.
- Referral networks: mental health, social services, and medical care.
- Pastoral care for church leaders and volunteers.
- Measuring outcomes and continuous improvement.
- Case studies of successful integration.
- Creating a personal action plan.

Day 7: Practical Application and Assessment

- Summative practical assessments: role-plays and case studies.
- Presentation of pastoral care plans.
- Peer and facilitator feedback sessions.
- Reflection on learning journey.
- Developing a personal development plan.
- Certification requirements and next steps.
- Closing ceremony and evaluation.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 29,600.00	R 29,600.00
1	In-House	R 38,500.00	R 38,500.00
1	On-Campus (Pretoria)	R 44,400.00	R 44,400.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	19 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	20 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	21 Aug 2026	On-Campus	Abu Dhabi, UAE
14 Aug 2026	24 Aug 2026	On-Campus	Durban, South Africa
14 Aug 2026	24 Aug 2026	On-Campus	Mauritius
17 Aug 2026	25 Aug 2026	On-Campus	Harare, Zimbabwe
17 Aug 2026	25 Aug 2026	On-Campus	Dubai, UAE
18 Aug 2026	26 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 115983) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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