



## Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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### COURSE BROCHURE

# Pastoral Care Models Practice Evaluation Skills Training

Human and Social Studies / Religious and Ethical Foundations of Society

Unit Standard 115999 · NQF Level 6 · 10 Credits · 7 Days

## COURSE OVERVIEW

This course equips learners with the skills to critically evaluate pastoral care models and their practical application. Participants will learn to assess the effectiveness of different pastoral care approaches and implement evidence-based improvements. The training is designed to enhance the quality of pastoral care services in diverse community and institutional settings.

|                 |                                              |
|-----------------|----------------------------------------------|
| Category        | Human and Social Studies                     |
| Subfield        | Religious and Ethical Foundations of Society |
| Unit Standard   | 115999                                       |
| Accreditation   | SAQA Accredited · NQF Level 6 · 10 Credits   |
| Duration        | 7 days                                       |
| Training Method | Online, On-Campus, In-House                  |
| Certificate     | Issued via AATICD LMS – verifiable online    |

## LEARNING OUTCOMES

- Apply established pastoral care models to real-life practice scenarios.
- Analyze the strengths and limitations of various pastoral care approaches.
- Evaluate the effectiveness of pastoral care interventions using appropriate criteria.
- Design evaluation frameworks for pastoral care practice in different contexts.
- Implement continuous improvement strategies based on evaluation findings.
- Demonstrate ethical and culturally sensitive application of pastoral care models.

## WHO SHOULD ATTEND

- This course is intended for pastoral care practitioners, counselors, chaplains, social workers, and community leaders who are involved in providing or overseeing pastoral care services.

## COURSE OUTLINE

### Day 1: Introduction to Pastoral Care Models and Evaluation Frameworks

- Overview of pastoral care: definitions, principles, and ethical foundations
- Historical development of pastoral care models
- Introduction to evaluation frameworks: formative, summative, and outcomes-based
- Overview of Unit Standard 115999: outcomes, assessment criteria, and portfolio requirements
- Case study: identifying pastoral care needs in a local community

### Day 2: Foundational Pastoral Care Models

- Clinical Pastoral Education (CPE): process, supervision, and reflective practice
- Narrative pastoral care: storytelling, meaning-making, and identity reconstruction
- Crisis intervention model: assessment, intervention, and referral
- Comparative analysis of models using case examples
- Practical exercise: identifying appropriate models for given scenarios

### Day 3: Advanced and Specialised Pastoral Care Models

- Systemic pastoral care: family systems theory and network mapping
- Strengths-based pastoral counselling: asset mapping and resilience building
- Trauma-informed pastoral care: safety, trust, choice, collaboration, empowerment
- Contextual adaptation: African Ubuntu perspectives and cultural sensitivity
- Small group workshop: designing a model for a specific setting (e.g., hospital, prison, school)

### Day 4: Practice Evaluation Methodologies

- Quantitative methods: surveys, scales, and statistical basics
- Qualitative methods: interviews, focus groups, thematic analysis
- Mixed-methods approaches and triangulation
- Ethical evaluation: confidentiality, informed consent, and cultural competence
- Practical session: developing an evaluation tool for a pastoral care programme

### Day 5: Implementing Evaluation in Pastoral Care Practice

- Logic models: theory of change and programme design
- Needs assessment: methods and tools for community mapping
- Reflective practice: journaling, peer feedback, and supervision
- Documentation: reporting templates, case notes, and outcome records
- Role-play: conducting an evaluation interview with a client

### Day 6: Analysing and Reporting Evaluation Results

- Data analysis: coding, categorising, and synthesising findings
- Writing evaluation reports: structure, language, and recommendations
- Visual presentation: graphs, infographics, and summary tables
- Stakeholder communication: tailoring messages for funders, management, and community
- Case study: presenting findings to a church council or NGO board

### Day 7: Integration, Portfolio Development, and Action Planning

- Integration exercise: creating a personal pastoral care evaluation framework
- Portfolio guidelines: evidence types, formatting, and submission process
- Peer review: sharing and critiquing evaluation frameworks
- Action planning: setting goals for continuous improvement

- Final assessment: presentation of portfolio and Q&A; session

## ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 6**.

## PRICING (PER DELEGATE, EX-VAT)

| Delegates | Training Method      | Price per Delegate | Total       |
|-----------|----------------------|--------------------|-------------|
| 1         | Online               | R 31,000.00        | R 31,000.00 |
| 1         | In-House             | R 40,400.00        | R 40,400.00 |
| 1         | On-Campus (Pretoria) | R 46,500.00        | R 46,500.00 |

## UPCOMING SESSIONS

| Start       | End         | Method    | Venue                   |
|-------------|-------------|-----------|-------------------------|
| 10 Aug 2026 | 18 Aug 2026 | On-Campus | Dubai, UAE              |
| 11 Aug 2026 | 19 Aug 2026 | On-Campus | Pretoria, South Africa  |
| 12 Aug 2026 | 20 Aug 2026 | On-Campus | Abu Dhabi, UAE          |
| 13 Aug 2026 | 21 Aug 2026 | On-Campus | Durban, South Africa    |
| 13 Aug 2026 | 21 Aug 2026 | On-Campus | Mauritius               |
| 14 Aug 2026 | 24 Aug 2026 | On-Campus | Cape Town, South Africa |
| 17 Aug 2026 | 25 Aug 2026 | On-Campus | Pretoria, South Africa  |
| 18 Aug 2026 | 26 Aug 2026 | On-Campus | Abu Dhabi, UAE          |

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

## HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit [www.aaticd.co.za](http://www.aaticd.co.za), open the page for this course (Unit Standard 115999) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to [apply@aaticd.co.za](mailto:apply@aaticd.co.za) – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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