



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Using Communication AIDS And Equipment For Effective Interaction Training

Law, Military Science and Security / Safety in Society

Unit Standard 116147 · NQF Level 5 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to effectively use communication aids and equipment to enhance interaction in various contexts. It covers the selection, operation, and maintenance of devices such as hearing aids, speech-generating devices, and visual aids to support clear and inclusive communication.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	116147
Accreditation	SAQA Accredited · NQF Level 5 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply appropriate communication aids and equipment to facilitate effective interaction with individuals with communication impairments.
- Demonstrate the correct operation and maintenance of common communication devices, including hearing aids, amplifiers, and speech-generating software.
- Analyze the communication needs of a specific individual to select the most suitable aid or equipment.
- Evaluate the effectiveness of communication aids and equipment in real-world interaction scenarios.
- Implement strategies to troubleshoot basic technical issues with communication devices.
- Design a simple communication support plan that integrates aids and equipment for a person with specific communication barriers.

WHO SHOULD ATTEND

- This course is designed for individuals who need to communicate with people who have hearing, speech, or visual impairments, including healthcare workers, educators, customer service representatives, and disability support staff.

COURSE OUTLINE

Day 1: Introduction to Communication Aids and Equipment

- Overview of communication aids and equipment
- Categories of communication aids (low-tech, high-tech, augmentative and alternative communication)
- Legal framework: SAQA, HPCSA guidelines, and disability rights
- Needs assessment principles
- Benefits and limitations of communication aids

Day 2: Selecting and Customising Communication Aids

- Selection criteria: user ability, environment, and goals
- Customisation techniques for low-tech aids (e.g., picture boards, symbol systems)
- Introduction to high-tech aids: speech-generating devices, software
- Hands-on practice with sample devices
- User-centred design and trial processes

Day 3: Effective Communication Strategies with Aids

- Communication strategies: turn-taking, prompting, and pacing
- Active listening with aided communication
- Adapting for different contexts: healthcare, education, workplace
- Group facilitation techniques
- Troubleshooting: battery, connectivity, and user error

Day 4: Training Users and Support Teams

- Training plan development: goals, sessions, materials
- User training: device operation, vocabulary building
- Support team training: modelling, prompting, environmental setup
- Evaluation methods: checklists, role-play, feedback
- Psychosocial support: confidence building, peer interaction

Day 5: Integration, Evaluation, and Future Trends

- Integration strategies: home, school, work
- Impact evaluation: communication outcomes, quality of life
- Emerging trends: eye-gaze technology, AI, mobile apps
- Action planning for continued learning
- Ethical dilemmas: privacy, autonomy, informed consent

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 24,200.00	R 24,200.00
1	In-House	R 31,400.00	R 31,400.00
1	On-Campus (Pretoria)	R 36,200.00	R 36,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
17 Aug 2026	21 Aug 2026	On-Campus	Harare, Zimbabwe
17 Aug 2026	21 Aug 2026	On-Campus	Shenzhen, China
17 Aug 2026	21 Aug 2026	On-Campus	Durban, South Africa
17 Aug 2026	21 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	21 Aug 2026	On-Campus	Dubai, UAE
24 Aug 2026	28 Aug 2026	On-Campus	Abu Dhabi, UAE
24 Aug 2026	28 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 116147) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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