



## Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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### COURSE BROCHURE

# Ethical Decision Making And Problem Solving Strategies Training

Human and Social Studies / Religious and Ethical Foundations of Society

Unit Standard 116483 · NQF Level 3 · 6 Credits · 3 Days

## COURSE OVERVIEW

This course equips learners with the ability to apply ethical decision-making frameworks and problem-solving strategies in a professional context. Participants will learn to identify ethical dilemmas, evaluate options using moral principles, and implement solutions that align with organisational values and legal requirements.

|                 |                                              |
|-----------------|----------------------------------------------|
| Category        | Human and Social Studies                     |
| Subfield        | Religious and Ethical Foundations of Society |
| Unit Standard   | 116483                                       |
| Accreditation   | SAQA Accredited · NQF Level 3 · 6 Credits    |
| Duration        | 3 days                                       |
| Training Method | Online, On-Campus, In-House                  |
| Certificate     | Issued via AATICD LMS – verifiable online    |

## LEARNING OUTCOMES

- Apply ethical decision-making models to analyse workplace dilemmas.
- Evaluate the impact of decisions on stakeholders using a values-based framework.
- Design problem-solving strategies that integrate ethical principles.
- Demonstrate the ability to justify decisions with reference to ethical codes and legislation.
- Implement a structured approach to resolving complex problems while maintaining integrity.
- Analyze case studies to distinguish between ethical and unethical practices.

## WHO SHOULD ATTEND

- This course is designed for managers, team leaders, supervisors, and any professionals who are required to make decisions that impact stakeholders and need to balance ethical considerations with practical problem-solving.

## COURSE OUTLINE

### Day 1: Foundations of Ethical Decision Making

- Introduction to ethics and professional conduct.
- Ethical theories: deontology, utilitarianism, virtue ethics.
- The ethical decision-making model: steps and application.
- Stakeholder analysis and impact assessment.
- Case studies: ethical dilemmas in the workplace.
- Group exercise: applying the model to a scenario.

### Day 2: Problem Solving Strategies and Techniques

- Problem solving process: define, analyse, generate, decide, implement.
- Root cause analysis: fishbone diagram, 5 Whys.
- Creative techniques: brainstorming, mind mapping, SCAMPER.
- Critical thinking: logical reasoning, assumptions testing.
- Ethical considerations in solution selection.
- Practical exercise: solving a complex workplace problem.

### Day 3: Integrating Ethics and Problem Solving for Practical Application

- Integrating ethics and problem solving: a unified approach.
- Decision-making biases and how to mitigate them.
- Communication and persuasion in ethical problem solving.
- Role-play: resolving an ethical dilemma with stakeholders.
- Creating an action plan: from decision to implementation.
- Personal reflection and commitment to ethical practice.
- Assessment: case study presentation and peer feedback.

## ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 3**.

## PRICING (PER DELEGATE, EX-VAT)

| Delegates | Training Method      | Price per Delegate | Total       |
|-----------|----------------------|--------------------|-------------|
| 1         | Online               | R 17,900.00        | R 17,900.00 |
| 1         | In-House             | R 23,300.00        | R 23,300.00 |
| 1         | On-Campus (Pretoria) | R 26,800.00        | R 26,800.00 |

## UPCOMING SESSIONS

| Start       | End         | Method    | Venue                  |
|-------------|-------------|-----------|------------------------|
| 11 Aug 2026 | 13 Aug 2026 | On-Campus | Durban, South Africa   |
| 11 Aug 2026 | 13 Aug 2026 | On-Campus | Dubai, UAE             |
| 12 Aug 2026 | 14 Aug 2026 | On-Campus | Pretoria, South Africa |
| 12 Aug 2026 | 14 Aug 2026 | On-Campus | Mauritius              |
| 17 Aug 2026 | 19 Aug 2026 | On-Campus | Durban, South Africa   |
| 17 Aug 2026 | 19 Aug 2026 | On-Campus | Dubai, UAE             |
| 18 Aug 2026 | 20 Aug 2026 | On-Campus | Shenzhen, China        |
| 18 Aug 2026 | 20 Aug 2026 | On-Campus | Pretoria, South Africa |

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

## HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit [www.aaticd.co.za](http://www.aaticd.co.za), open the page for this course (Unit Standard 116483) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to [apply@aaticd.co.za](mailto:apply@aaticd.co.za) – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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