



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Managing Informer And Agent Networks For Law Enforcement Training

Law, Military Science and Security / Safety in Society

Unit Standard 117443 · NQF Level 5 · 12 Credits · 9 Days

COURSE OVERVIEW

This course equips law enforcement officers with the skills to effectively manage informer and agent networks, ensuring operational security, ethical handling, and strategic intelligence gathering. Participants will learn to recruit, handle, and debrief informers and agents while maintaining confidentiality and legal compliance.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	117443
Accreditation	SAQA Accredited · NQF Level 5 · 12 Credits
Duration	9 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply principles of operational security to protect informer and agent identities and network integrity.
- Analyze the risks and benefits of using informers and agents in law enforcement operations.
- Evaluate the reliability and credibility of information provided by informers and agents.
- Design protocols for recruitment, handling, and debriefing of informers and agents.
- Implement legal and ethical guidelines in managing informer and agent networks.
- Demonstrate effective communication and rapport-building techniques with informers and agents.

WHO SHOULD ATTEND

- This course is designed for law enforcement officers, intelligence analysts, and security personnel who are responsible for managing or coordinating informer and agent networks in criminal investigations or national security operations.

COURSE OUTLINE

Day 1: Introduction to Informer and Agent Networks

- Overview of SAQA Unit Standard 117443 and course outcomes.
- Legal foundations: South African law, intelligence oversight, and human rights.
- Ethical considerations: integrity, accountability, and professionalism.
- Types of informers: walk-ins, recruited, and volunteer.
- Basic principles of source handling and risk assessment.
- Confidentiality agreements and documentation standards.
- Introduction to the intelligence cycle and source management.
- Case study: Historical successes and failures in informer management.

Day 2: Recruitment and Vetting of Sources

- Source identification: targeting high-value informants.
- Vetting process: background checks, credibility assessment.
- Motivations of informers: financial, ideological, coercion, ego.
- Indicators of double agents and provocateurs.
- Recruitment interview planning: setting objectives and controls.
- Role-play: Conducting a recruitment interview.
- Documentation: Source registration forms and vetting reports.
- Ethical boundaries in recruitment: avoiding entrapment.

Day 3: Operational Security and Communication

- OPSEC principles: need-to-know, compartmentalisation.
- Communication methods: dead drops, coded messages, encrypted apps.
- Tradecraft: meeting protocols, safe houses, and cover stories.
- Counter-surveillance: detecting and evading monitoring.
- Risk management: assessing threats to source and handler.
- Emergency signals and abort procedures.
- Case study: Communication failures and compromises.
- Practical exercise: Setting up a secure meeting.

Day 4: Handling and Debriefing Techniques

- Debriefing structure: preparation, interview, analysis.
- Questioning techniques: open-ended, probing, clarifying.
- Active listening: verbal and non-verbal cues.
- Maintaining source motivation: rewards, recognition, support.
- Emotional intelligence: handling stress, trauma, and manipulation.
- Intelligence reporting: accuracy, timeliness, and classification.
- Role-play: Debriefing a cooperative vs. reluctant source.
- Performance evaluation: assessing source reliability over time.

Day 5: Risk Assessment and Threat Management

- Risk assessment frameworks: likelihood, impact, mitigation.
- Threat categories: physical, legal, reputational, psychological.
- Source protection: witness protection, relocation, anonymity.
- Handler safety: avoiding burnout, secondary trauma.
- Legal liabilities: disclosure, entrapment, duty of care.

- Contingency planning: source betrayal, arrest, or disappearance.
- Case study: High-risk source management scenarios.
- Practical exercise: Conducting a risk assessment for a mock operation.

Day 6: Intelligence Analysis and Reporting

- Intelligence cycle: collection, analysis, dissemination.
- Analytical techniques: link analysis, timeline analysis, pattern recognition.
- Report writing: format, clarity, source protection.
- Classifying intelligence: unclassified to top secret.
- Source tasking based on intelligence gaps.
- Feedback loops: analyst to handler to source.
- Practical exercise: Analysing a set of source reports.
- Ethics in intelligence analysis: avoiding bias and politicisation.

Day 7: Legal and Human Rights Compliance

- Relevant legislation: Regulation of Interception of Communications Act, Intelligence Services Act, Criminal Procedure Act.
- Constitutional rights: right to privacy, fair trial, freedom from torture.
- Oversight bodies: Inspector General of Intelligence, parliamentary committees.
- Legal pitfalls: entrapment, unlawful detention, evidence admissibility.
- Handling source testimony in court: witness protection and disclosure.
- Case study: Legal challenges in informer operations.
- Practical exercise: Reviewing a scenario for legal compliance.
- Developing a legal checklist for operations.

Day 8: Advanced Agent Networks and Multi-Source Operations

- Network theory: nodes, links, and hierarchies.
- Multi-source integration: cross-cueing and deconfliction.
- Joint operations: inter-agency cooperation and information sharing.
- Counter-intelligence: detecting moles and penetration.
- Technology tools: source management systems, secure communications.
- Performance indicators: source productivity and network health.
- Case study: Managing a high-value target network.
- Simulation: Running a multi-source operation.

Day 9: Practical Integration, Assessment, and Course Review

- Full-day simulation: Manage an informer from recruitment to report.
- Role-play scenarios: Crisis situations, source compromise, ethical challenges.
- Debrief: Lessons learned and best practices.
- Assessment: Written test and practical demonstration.
- Feedback session: Personal development plans.
- Course review: Key takeaways and resources.
- Certification process and next steps.
- Closing remarks and networking.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **12 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 35,000.00	R 35,000.00
1	In-House	R 45,500.00	R 45,500.00
1	On-Campus (Pretoria)	R 52,500.00	R 52,500.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	20 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	21 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	24 Aug 2026	On-Campus	Durban, South Africa
12 Aug 2026	24 Aug 2026	On-Campus	Mauritius
13 Aug 2026	25 Aug 2026	On-Campus	Cape Town, South Africa
14 Aug 2026	26 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	27 Aug 2026	On-Campus	Abu Dhabi, UAE
18 Aug 2026	28 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117443) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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