



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Social Housing Institution Board Roles Responsibilities Functions Training

Services / Cleaning, Domestic, Hiring, Property and Rescue Services

Unit Standard 117724 · NQF Level 6 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips board members of Social Housing Institutions (SHIs) with the knowledge and skills to effectively fulfil their governance roles, responsibilities, and functions. Participants will gain a comprehensive understanding of legislative frameworks, fiduciary duties, and strategic oversight required to ensure compliance and sustainable service delivery in the social housing sector.

Category	Services
Subfield	Cleaning, Domestic, Hiring, Property and Rescue Services
Unit Standard	117724
Accreditation	SAQA Accredited · NQF Level 6 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply the legal and regulatory framework governing Social Housing Institutions in South Africa.
- Analyze the roles, responsibilities, and functions of the board in relation to strategic direction and policy formulation.
- Evaluate the financial and fiduciary duties of board members to ensure accountability and transparency.
- Demonstrate effective board leadership in monitoring organisational performance and compliance.
- Implement mechanisms for stakeholder engagement and ethical governance within the social housing context.

WHO SHOULD ATTEND

- Current and prospective board members of Social Housing Institutions registered under the Social Housing Act, as well as senior management and governance officers involved in SHI oversight in South Africa.

COURSE OUTLINE

Day 1: Introduction to Social Housing and the Role of the Board

- Overview of social housing in South Africa
- Key legislation: Social Housing Act, Companies Act, PFMA
- The social housing institution's structure and stakeholders
- Board vs. management: delineation of duties
- Principles of good governance in social housing

Day 2: Board Composition, Appointment, and Induction

- Board size, skills matrix, and diversity considerations
- Nomination, appointment, and election processes
- Induction programmes and ongoing development
- Role of the chairperson: leadership and ethics
- Board committees: audit, risk, social and ethics, etc.

Day 3: Strategic Leadership and Oversight

- Strategic planning process and board involvement
- Financial oversight: budgeting, financial statements, and audits
- Fiduciary duties: duty of care, loyalty, and good faith
- Risk management: identification, assessment, and mitigation
- Performance monitoring: balanced scorecards and reporting

Day 4: Compliance, Ethics, and Stakeholder Engagement

- Regulatory compliance: SHRA, SARS, CIPC
- Code of conduct and ethics management
- Conflict of interest policies and declarations
- Stakeholder engagement strategies
- Social audits and accountability mechanisms

Day 5: Board Effectiveness, Evaluation, and Continuous Improvement

- Board self-assessment and peer review processes
- Continuous professional development for board members
- Case studies: successes and failures in social housing boards
- Practical workshop: developing a board charter and code of conduct
- Personal action plans and commitment to governance excellence

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 6**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 25,300.00	R 25,300.00
1	In-House	R 32,900.00	R 32,900.00
1	On-Campus (Pretoria)	R 38,000.00	R 38,000.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	21 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117724) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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