



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Rail Passenger Emergency Response Procedures Training

Services / Transport, Operations and Logistics

Unit Standard 117733 · NQF Level 3 · 3 Credits · 1 Day

COURSE OVERVIEW

This course equips rail personnel with the knowledge and skills to respond effectively to passenger emergencies, including medical incidents, fires, evacuations, and security threats. It ensures compliance with South African rail safety regulations and promotes a culture of safety and preparedness.

Category	Services
Subfield	Transport, Operations and Logistics
Unit Standard	117733
Accreditation	SAQA Accredited · NQF Level 3 · 3 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply emergency response procedures for various rail passenger incidents
- Demonstrate correct use of emergency equipment and communication systems
- Evaluate emergency situations to determine appropriate actions
- Implement evacuation procedures for passengers with diverse needs
- Coordinate with emergency services and rail control centres during incidents
- Analyze post-incident reports to identify improvements in emergency response

WHO SHOULD ATTEND

- This training is designed for train crew, station staff, security personnel, and any rail employees responsible for passenger safety and emergency response.

COURSE OUTLINE

Day 1: Fundamentals of Rail Passenger Emergency Response

- Overview of SAQA unit standard 117733 and relevant legislation (OHSA, Railway Safety Regulator).
- Types of rail emergencies: derailments, collisions, fires, medical incidents, security threats.
- Incident command structure and communication protocols (radio, PA system, hand signals).
- Passenger management: crowd control, evacuation procedures, and assisting persons with disabilities.
- Emergency equipment: fire extinguishers, first aid kits, emergency brakes, and door release mechanisms.
- Personal safety: situational awareness, PPE, and safe zones.
- Practical drill: simulated emergency scenario with debriefing.
- Assessment of knowledge and skills through written test and practical demonstration.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **3 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
04 Aug 2026	04 Aug 2026	On-Campus	Dubai, UAE
05 Aug 2026	05 Aug 2026	On-Campus	Pretoria, South Africa
05 Aug 2026	05 Aug 2026	On-Campus	Lagos, Nigeria
06 Aug 2026	06 Aug 2026	On-Campus	Johannesburg, South Africa
07 Aug 2026	07 Aug 2026	On-Campus	Mauritius
10 Aug 2026	10 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	11 Aug 2026	On-Campus	Pretoria, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117733) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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