



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Establishing Social Housing Institutions In South Africa Training

Services / Cleaning, Domestic, Hiring, Property and Rescue Services

Unit Standard 117757 · NQF Level 6 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips participants with the knowledge and skills to establish social housing institutions in South Africa. It covers the legal, regulatory, and operational frameworks required to set up and manage social housing entities effectively. Learners will understand the social housing policy context and be able to apply the necessary steps to register and operate a social housing institution.

Category	Services
Subfield	Cleaning, Domestic, Hiring, Property and Rescue Services
Unit Standard	117757
Accreditation	SAQA Accredited · NQF Level 6 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate understanding of the social housing policy and legislative framework in South Africa.
- Apply the processes and requirements for registering a social housing institution.
- Analyze the financial and governance structures required for sustainable social housing institutions.
- Evaluate the roles and responsibilities of stakeholders in the social housing sector.
- Develop a business plan for establishing a social housing institution.
- Implement strategies for tenant selection, property management, and community development.

WHO SHOULD ATTEND

- This course is designed for housing practitioners, property developers, community leaders, and government officials involved in the delivery of social housing.
- It is also suitable for individuals seeking to establish or manage social housing institutions in South Africa.

COURSE OUTLINE

Day 1: Introduction to Social Housing in South Africa

- Overview of housing challenges in South Africa.
- Definition and objectives of social housing.
- Historical evolution of social housing policy (post-1994).
- Key stakeholders: government, SHIs, developers, communities.
- Legislation: Housing Act, Social Housing Act, and related regulations.
- The role of the Social Housing Regulatory Authority (SHRA).
- Comparison with RDP, BNG, and affordable rental housing.
- Case study: successful social housing projects.

Day 2: Legal and Regulatory Framework for Social Housing Institutions

- Legal forms for SHIs: Section 21 companies, cooperatives, trusts.
- Registration criteria and documentation.
- Governance: board composition, fiduciary duties, and ethics.
- Compliance with the Companies Act and Social Housing Act.
- SHRA accreditation: process and requirements.
- Ongoing reporting and performance monitoring.
- Consequences of non-compliance and deregistration.
- Practical exercise: drafting a registration application.

Day 3: Financial Management and Viability of SHIs

- Capital funding: government grants, loans, equity.
- Operating income: rentals, service charges, other revenue.
- Subsidy programmes: Restructuring Grant, Institutional Subsidy.
- Financial sustainability: break-even analysis and cash flow.
- Budgeting and financial planning.
- Financial reporting: income statement, balance sheet, cash flow.
- Key performance indicators: vacancy rates, arrears, operating margin.
- Case study: financial modelling for a new SHI.

Day 4: Project Development and Asset Management

- Project feasibility: site selection, market demand, costs.
- Development approvals: zoning, environmental, building plans.
- Procurement and contract management.
- Construction oversight and quality assurance.
- Handover and defects liability period.
- Asset management: maintenance planning, lifecycle costing.
- Energy efficiency and sustainability in social housing.
- Practical exercise: developing a project implementation plan.

Day 5: Tenant Management and Social Sustainability

- Tenant eligibility: income criteria and waiting lists.
- Lease agreements: terms, rights, and obligations.
- Rent collection and arrears management.
- Handling complaints and dispute resolution.
- Community engagement and participation structures.

- Social programmes: skills training, health, youth activities.
- Tenant governance: resident associations.
- Measuring social impact and tenant satisfaction.

Day 6: Risk Management and Governance Best Practices

- Risk categories: financial, operational, legal, reputational.
- Risk assessment tools: registers, heat maps.
- Internal controls: segregation of duties, authorisation limits.
- Governance frameworks: King IV application to SHIs.
- Board committees: audit, risk, social & ethics.
- Audit preparation: internal and external audits.
- Fraud prevention and whistleblowing mechanisms.
- Practical exercise: conducting a risk assessment.

Day 7: Strategic Planning and Integration

- Strategic planning process: vision, mission, goals.
- Environmental scan: PESTLE and SWOT analysis.
- Stakeholder engagement and partnerships.
- Funding strategies for expansion.
- Innovation in social housing: mixed-use, green building.
- Monitoring and evaluation frameworks.
- Final presentation: group business plan for a new SHI.
- Course wrap-up and feedback.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 6**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 31,000.00	R 31,000.00
1	In-House	R 40,400.00	R 40,400.00
1	On-Campus (Pretoria)	R 46,500.00	R 46,500.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	19 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	20 Aug 2026	On-Campus	Durban, South Africa
12 Aug 2026	20 Aug 2026	On-Campus	Mauritius
13 Aug 2026	21 Aug 2026	On-Campus	Cape Town, South Africa
14 Aug 2026	24 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	25 Aug 2026	On-Campus	Abu Dhabi, UAE
18 Aug 2026	26 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117757) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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