



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Respond To Crime And Security Incidents Training

Law, Military Science and Security / Safety in Society

Unit Standard 117833 · NQF Level 3 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the knowledge and practical skills to respond effectively to crime and security incidents in the workplace. It covers recognition, reporting, and initial response procedures to minimize harm and ensure compliance with relevant legislation.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	117833
Accreditation	SAQA Accredited · NQF Level 3 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate understanding of the legal and procedural framework for responding to crime and security incidents.
- Apply appropriate initial response actions to various security incidents, including theft, assault, and property damage.
- Analyze incident scenes to identify risks and secure the area while preserving evidence.
- Implement reporting procedures in line with organizational policies and relevant legislation.
- Evaluate the effectiveness of response actions and recommend improvements.

WHO SHOULD ATTEND

- Security officers, supervisors, and any employees responsible for workplace safety and incident response in South African organizations.

COURSE OUTLINE

Day 1: Foundations of Crime and Security Incident Response

- Overview of relevant legislation (Criminal Procedure Act, Occupational Health and Safety Act).
- Classification of incidents: theft, burglary, assault, fire, medical emergencies.
- Roles of security officers, law enforcement, and emergency services.
- Initial response procedures: assessing safety, securing the scene, and reporting.
- Communication protocols and incident reporting forms.
- Ethical considerations and professional conduct.

Day 2: Incident Management and Evidence Handling

- Incident management steps: detection, assessment, containment, resolution.
- Evidence types: physical, digital, documentary.
- Evidence handling: collection, packaging, labelling, and storage.
- Chain of custody documentation.
- Interview techniques for witnesses and victims.
- Use of CCTV, access control systems, and communication devices.
- Report writing and documentation standards.

Day 3: Advanced Response, Coordination, and Practical Application

- Multi-agency coordination and command structures.
- Crisis communication: managing panic, giving clear instructions.
- De-escalation strategies for aggressive individuals.
- Post-incident procedures: debriefing, critical incident stress management.
- Reviewing and improving response plans.
- Practical exercises: simulated incidents (e.g., armed robbery, fire, medical emergency).
- Assessment of competency through scenario-based evaluation.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,900.00	R 17,900.00
1	In-House	R 23,300.00	R 23,300.00
1	On-Campus (Pretoria)	R 26,800.00	R 26,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
10 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
12 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	19 Aug 2026	On-Campus	Durban, South Africa
17 Aug 2026	19 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117833) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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