



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Facilitation Skills For Diverse Learning Methodologies Training

Education, Training and Development / Adult Learning

Unit Standard 117871 · NQF Level 5 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips facilitators with the skills to design and deliver effective learning experiences for diverse groups, accommodating varied learning styles and methodologies. Participants will learn to create inclusive environments that enhance engagement and knowledge retention across multicultural and multigenerational audiences.

Category	Education, Training and Development
Subfield	Adult Learning
Unit Standard	117871
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply a range of facilitation techniques to accommodate diverse learning styles.
- Analyze learner characteristics and contextual factors to select appropriate methodologies.
- Design inclusive learning activities that promote participation and engagement.
- Implement strategies to manage group dynamics and address barriers to learning.
- Evaluate the effectiveness of facilitation approaches using feedback and observation.
- Demonstrate adaptability in facilitating both synchronous and asynchronous learning sessions.

WHO SHOULD ATTEND

- This course is designed for trainers, educators, and facilitators who need to adapt their facilitation techniques to suit diverse learning preferences and contexts, including corporate trainers, HR professionals, and subject matter experts.

COURSE OUTLINE

Day 1: Foundations of Facilitation and Diversity in Learning

- Defining facilitation and key competencies
- Overview of learning theories: behaviourism, cognitivism, constructivism
- Learning styles: VARK, Kolb, Honey & Mumford
- The learning cycle and its application
- Introduction to Unit Standard 117871 outcomes
- Creating a safe and inclusive learning environment

Day 2: Communication and Group Dynamics

- Communication models (e.g., Transactional Analysis)
- Active listening, paraphrasing, and summarising
- Questioning techniques: open, closed, probing, reflective
- Group development stages: forming, storming, norming, performing
- Dealing with difficult participants and conflicts
- Building rapport and trust in diverse groups

Day 3: Designing and Structuring Learning Sessions

- Session planning frameworks (e.g., ADDIE, experiential cycle)
- Matching methods to learning styles and content types
- Icebreakers, energisers, and closure activities
- Time management and pacing
- Developing learning aids and resources
- Integrating assessment for learning

Day 4: Facilitation Techniques for Diverse Methodologies

- Lecture, demonstration, and guided discovery
- Small group work: think-pair-share, jigsaw, fishbowl
- Role-play, simulation, and case studies
- Brainstorming and nominal group technique
- Facilitating online sessions: tools and tips
- Managing hybrid groups effectively

Day 5: Assessment and Feedback in Facilitation

- Types of assessment: diagnostic, formative, summative
- Assessment instruments: rubrics, checklists, observation
- Feedback models (e.g., Pendleton, SBI)
- Giving and receiving feedback effectively
- Recording and reporting learner progress
- Reflective practice for facilitators

Day 6: Advanced Facilitation and Inclusivity

- Facilitating difficult conversations
- Universal Design for Learning (UDL) principles
- Accommodations for disabilities and learning barriers
- Cultural competence and avoiding bias
- Socratic questioning and critical dialogue

- Encouraging deep learning and transfer

Day 7: Integration, Evaluation, and Action Planning

- Peer facilitation practice and feedback
- Self-evaluation and reflective journaling
- Developing a facilitation portfolio
- Action planning for professional development
- Final assessment: practical demonstration
- Course review and certification pathway

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 29,600.00	R 29,600.00
1	In-House	R 38,500.00	R 38,500.00
1	On-Campus (Pretoria)	R 44,400.00	R 44,400.00

UPCOMING SESSIONS

Start	End	Method	Venue
03 Aug 2026	11 Aug 2026	On-Campus	Mauritius
04 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
05 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
06 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
06 Aug 2026	14 Aug 2026	On-Campus	Lagos, Nigeria
07 Aug 2026	17 Aug 2026	On-Campus	Johannesburg, South Africa
10 Aug 2026	18 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	19 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117871) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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