



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Victim Empowerment Understanding And Implementation Training

Human and Social Studies / People/Human-Centred Development

Unit Standard 117889 · NQF Level 2 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips participants with the understanding and practical skills to support victims of crime and violence within the South African context. It covers the principles of victim empowerment, the legal and policy framework, and effective intervention strategies to promote healing and access to justice.

Category	Human and Social Studies
Subfield	People/Human-Centred Development
Unit Standard	117889
Accreditation	SAQA Accredited · NQF Level 2 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply the principles of victim empowerment within the South African legal and policy framework.
- Demonstrate effective communication and interviewing techniques when engaging with victims.
- Analyze the impact of crime and violence on victims and identify their needs.
- Implement appropriate referral pathways and support services for victims.
- Evaluate ethical considerations and boundaries when working with victims.

WHO SHOULD ATTEND

- This course is designed for professionals and volunteers in the criminal justice system, social services, community-based organisations, and anyone who interacts with victims of crime and violence.

COURSE OUTLINE

Day 1: Foundations of Victim Empowerment

- Introduction to victim empowerment: definitions and key concepts
- The victim empowerment cycle and continuum of care
- Effects of crime and trauma on victims
- South African legislative framework: Victims' Charter, Domestic Violence Act, etc.
- Ethical considerations and confidentiality
- Roles of different stakeholders (SAPS, social workers, NGOs, etc.)

Day 2: Practical Implementation and Intervention Strategies

- Effective communication with victims: empathy and active listening
- Crisis intervention models and trauma-informed care
- Conducting needs assessments and safety planning
- Referral mechanisms and building referral networks
- Case management and documentation best practices
- Working with vulnerable groups: children, elderly, persons with disabilities

Day 3: Advanced Integration and Sustainability

- Monitoring and evaluation of victim services
- Self-care, debriefing, and managing compassion fatigue
- Community mobilisation and awareness campaigns
- Advocacy strategies for systemic change
- Developing a personal/organisational victim empowerment plan
- Case studies and scenario-based application

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 2**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,200.00	R 13,200.00
1	In-House	R 17,200.00	R 17,200.00
1	On-Campus (Pretoria)	R 19,800.00	R 19,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
24 Aug 2026	26 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
24 Aug 2026	26 Aug 2026	On-Campus	Shenzhen, China
25 Aug 2026	27 Aug 2026	On-Campus	Harare, Zimbabwe
25 Aug 2026	27 Aug 2026	On-Campus	Abu Dhabi, UAE
26 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
26 Aug 2026	28 Aug 2026	On-Campus	Durban, South Africa
31 Aug 2026	02 Sep 2026	On-Campus	London, UK
31 Aug 2026	02 Sep 2026	On-Campus	Harare, Zimbabwe

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 117889) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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