



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Facilitate Community Access To Resources Training

Education, Training and Development / Adult Learning

Unit Standard 119361 · NQF Level 2 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips learners with the skills to facilitate community access to resources, including identifying available resources, assessing community needs, and establishing linkages between communities and service providers. It aims to empower learners to act as intermediaries who enable communities to utilise resources effectively for sustainable development.

Category	Education, Training and Development
Subfield	Adult Learning
Unit Standard	119361
Accreditation	SAQA Accredited · NQF Level 2 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Analyse community needs and identify appropriate resources to address those needs.
- Evaluate the accessibility and relevance of available resources for specific communities.
- Implement strategies to facilitate community access to resources through networking and advocacy.
- Demonstrate effective communication and liaison skills to connect communities with service providers.
- Design a resource access plan that incorporates community participation and feedback.
- Apply ethical principles and cultural sensitivity when facilitating access to resources.

WHO SHOULD ATTEND

- This course is designed for community development workers, social workers, NGO staff, and government officials involved in community outreach and resource mobilisation.
- It is also suitable for individuals seeking to enhance their ability to link communities with essential services and support systems.

COURSE OUTLINE

Day 1: Understanding Community Access to Resources

- Introduction to community resources (natural, human, financial, institutional)
- The concept of access and its dimensions
- Overview of South African policies (e.g., Constitution, RDP, NDP)
- Role and responsibilities of a facilitator
- Identifying common barriers (geographic, economic, social, cultural)
- Case studies of successful resource access initiatives

Day 2: Community Needs Assessment and Resource Mapping

- Participatory needs assessment methods (focus groups, surveys, interviews)
- Asset-based community development (ABCD) approach
- Resource mapping techniques (physical maps, Venn diagrams, matrices)
- Data collection ethics and confidentiality
- Analysing and prioritising needs (force field analysis, ranking)
- Practical exercise: Conducting a mini needs assessment

Day 3: Stakeholder Engagement and Partnerships

- Stakeholder analysis (power-interest grid, mapping)
- Engagement strategies (meetings, forums, networking)
- Partnership models (public-private, community-based, NGOs)
- Conflict resolution and negotiation techniques
- Communication skills: active listening, assertiveness, feedback
- Role-play: Engaging a stakeholder meeting

Day 4: Facilitation Skills for Resource Access

- Principles of participatory facilitation
- Tools: brainstorming, world café, nominal group technique
- Managing group dynamics (dominant voices, conflicts, silence)
- Inclusive facilitation (gender, disability, cultural sensitivity)
- Feedback and reflection techniques
- Practical facilitation session with peer feedback

Day 5: Resource Mobilisation and Proposal Writing

- Types of funders (government, corporate, foundations, donors)
- Proposal components: needs statement, objectives, activities, budget
- Budget development: cost categories, justification
- Compliance: conditions, reporting, monitoring
- Presentation skills for pitching proposals
- Practical: Drafting a mini-proposal

Day 6: Monitoring, Evaluation, and Reporting

- M&E; concepts: indicators, data sources, methods
- Designing an M&E; plan (logical framework, theory of change)
- Data collection tools (surveys, interviews, case studies)
- Data analysis and interpretation
- Report writing: structure, visuals, recommendations

- Using M&E; for adaptive management

Day 7: Integration, Action Planning, and Certification

- Review of key concepts and skills
- Action planning template (goals, activities, resources, timeline)
- Presentation and peer review of action plans
- Final assessment (practical demonstration or case study)
- Course evaluation and feedback
- Certification ceremony

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 2**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 28,200.00	R 28,200.00
1	In-House	R 36,700.00	R 36,700.00
1	On-Campus (Pretoria)	R 42,300.00	R 42,300.00

UPCOMING SESSIONS

Start	End	Method	Venue
03 Aug 2026	11 Aug 2026	On-Campus	Johannesburg, South Africa
04 Aug 2026	12 Aug 2026	On-Campus	Mauritius
05 Aug 2026	13 Aug 2026	On-Campus	Cape Town, South Africa
06 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
07 Aug 2026	17 Aug 2026	On-Campus	Pretoria, South Africa
07 Aug 2026	17 Aug 2026	On-Campus	Lagos, Nigeria
10 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	18 Aug 2026	On-Campus	Mauritius

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 119361) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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