



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Assist The Community To Access Services In Accordance With Their Health Related Human Rights Training

Health Sciences and Social Services / Promotive Health and Developmental Services

Unit Standard 119564 · NQF Level 1 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to assist community members in accessing health and social services in line with their health-related human rights. It promotes awareness of the South African legal framework, including the Constitution and the Patients' Rights Charter, to ensure ethical and effective support.

Category	Health Sciences and Social Services
Subfield	Promotive Health and Developmental Services
Unit Standard	119564
Accreditation	SAQA Accredited · NQF Level 1 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply knowledge of health-related human rights and relevant legislation to assist community members in accessing services.
- Evaluate barriers that prevent community members from accessing health services and identify appropriate referral pathways.
- Demonstrate effective communication and advocacy skills to support individuals in exercising their health rights.
- Analyze case studies to determine the most appropriate service providers and support mechanisms.
- Implement strategies to empower community members to assert their health-related human rights.
- Document and report on assistance provided in accordance with organizational and legal requirements.

WHO SHOULD ATTEND

- Community health workers, social auxiliary workers, patient advocates, and volunteers who interact with communities and need to guide individuals in accessing health services while respecting their human rights.

COURSE OUTLINE

Day 1: Understanding Health-Related Human Rights and Community Access

- Overview of the South African Constitution and Bill of Rights.
- Health-related human rights: right to access healthcare, dignity, and informed consent.
- The Patients' Rights Charter: principles and application.
- Barriers to accessing health services: geographic, economic, cultural, and systemic.
- Role of community health workers and outreach teams.
- Case studies: examples of rights violations and successful advocacy.
- Introduction to referral pathways and community resources.
- Group discussion: identifying local barriers and resources.

Day 2: Practical Application and Advocacy for Health Rights

- Communication techniques for sensitive health rights discussions.
- Steps to assist clients: assessment, information sharing, referral, and follow-up.
- Working with vulnerable groups: children, elderly, persons with disabilities, and migrants.
- Advocacy strategies: individual vs. collective action, engaging stakeholders.
- Documentation and reporting: maintaining confidentiality and records.
- Role-play exercises: simulating client interactions and referrals.
- Developing a community-specific action plan.
- Review and reflection: integrating learning into daily practice.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 1**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 15,400.00	R 15,400.00
1	In-House	R 20,000.00	R 20,000.00
1	On-Campus (Pretoria)	R 23,100.00	R 23,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Mauritius
13 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 119564) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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