



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Consider And Issue Arbitration Awards In Labour Disputes Training

Business, Commerce and Management Studies / Human Resources

Unit Standard 119932 · NQF Level 5 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to consider and issue arbitration awards in labour disputes. It covers the legal framework, procedural requirements, and best practices for drafting fair and enforceable awards. Participants will gain confidence in handling arbitration processes within the South African labour context.

Category	Business, Commerce and Management Studies
Subfield	Human Resources
Unit Standard	119932
Accreditation	SAQA Accredited · NQF Level 5 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Analyse the legal framework governing arbitration awards in South African labour law.
- Evaluate the evidence and arguments presented during arbitration proceedings.
- Apply principles of fairness and equity when drafting arbitration awards.
- Implement procedural requirements for issuing valid and enforceable awards.
- Demonstrate the ability to write clear, reasoned, and legally sound arbitration awards.

WHO SHOULD ATTEND

- This course is designed for labour practitioners, HR professionals, trade union representatives, and anyone involved in dispute resolution who needs to issue arbitration awards in labour matters.

COURSE OUTLINE

Day 1: Understanding and Issuing Arbitration Awards in Labour Disputes

- Overview of labour dispute resolution mechanisms in South Africa
- Legal framework: Labour Relations Act, CCMA, and relevant case law
- Pre-award considerations: evidence evaluation, credibility assessment, and legal arguments
- Structure and content of an arbitration award: findings, reasons, and order
- Common pitfalls and how to avoid them in drafting awards
- Ethical duties of the arbitrator: impartiality, confidentiality, and procedural fairness
- Practical exercise: drafting a mock arbitration award based on a case study

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,400.00	R 13,400.00
1	In-House	R 17,400.00	R 17,400.00
1	On-Campus (Pretoria)	R 20,200.00	R 20,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
04 Aug 2026	04 Aug 2026	On-Campus	Cape Town, South Africa
05 Aug 2026	05 Aug 2026	On-Campus	Dubai, UAE
06 Aug 2026	06 Aug 2026	On-Campus	Pretoria, South Africa
06 Aug 2026	06 Aug 2026	On-Campus	Lagos, Nigeria
07 Aug 2026	07 Aug 2026	On-Campus	Johannesburg, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed — on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 119932) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza, 1122 Burnett St, Hatfield 0028, Pretoria, Gauteng, South Africa
Tel: +27 12 004 8389 · WhatsApp: +27 65 077 6310 · apply@aaticd.co.za · www.aaticd.co.za