



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Apply The Arbitration Act In Dispute Resolution Training

Business, Commerce and Management Studies / Human Resources

Unit Standard 119935 · NQF Level 5 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to apply the Arbitration Act in dispute resolution processes. Participants will gain a thorough understanding of the legal framework, procedures, and ethical considerations necessary to effectively manage arbitration proceedings in a South African context.

Category	Business, Commerce and Management Studies
Subfield	Human Resources
Unit Standard	119935
Accreditation	SAQA Accredited · NQF Level 5 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply the key provisions of the Arbitration Act to real-world dispute scenarios.
- Analyze the legal requirements for arbitration agreements and procedures.
- Evaluate the roles and responsibilities of arbitrators and parties in arbitration.
- Implement effective arbitration processes in compliance with the Act.
- Demonstrate ethical conduct and impartiality in arbitration proceedings.

WHO SHOULD ATTEND

- This course is designed for legal practitioners, dispute resolution professionals, human resources managers, and anyone involved in managing or participating in arbitration processes within corporate or public sectors.

COURSE OUTLINE

Day 1: Applying the Arbitration Act in Dispute Resolution

- Overview of the Arbitration Act 42 of 1965: objectives and application.
- Essential elements of a valid arbitration agreement.
- Commencing arbitration: appointment of arbitrators and procedural rules.
- Powers and duties of arbitrators under the Act.
- Enforcement of arbitration awards and grounds for setting aside.
- Interaction between arbitration and the court system: referral, stay of proceedings, and review.
- Practical case studies on applying the Act in workplace and commercial disputes.
- Ethical considerations and best practices for arbitrators.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,400.00	R 13,400.00
1	In-House	R 17,400.00	R 17,400.00
1	On-Campus (Pretoria)	R 20,200.00	R 20,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
03 Aug 2026	03 Aug 2026	On-Campus	Dubai, UAE
04 Aug 2026	04 Aug 2026	On-Campus	Pretoria, South Africa
04 Aug 2026	04 Aug 2026	On-Campus	Lagos, Nigeria
05 Aug 2026	05 Aug 2026	On-Campus	Johannesburg, South Africa
06 Aug 2026	06 Aug 2026	On-Campus	Mauritius
07 Aug 2026	07 Aug 2026	On-Campus	Cape Town, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Abu Dhabi, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 119935) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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