



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Merchandise Chillers And Freezers In A Retail Store Training

Services / Wholesale and Retail

Unit Standard 119960 · NQF Level 3 · 3 Credits · 1 Day

COURSE OVERVIEW

This course equips retail staff with the knowledge and skills to safely and effectively operate, maintain, and monitor merchandise chillers and freezers. Participants will learn to ensure optimal food preservation, energy efficiency, and compliance with health and safety regulations in a retail environment.

Category	Services
Subfield	Wholesale and Retail
Unit Standard	119960
Accreditation	SAQA Accredited · NQF Level 3 · 3 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply correct procedures for loading and unloading chilled and frozen merchandise to maintain product integrity.
- Monitor and record temperatures of chillers and freezers to ensure compliance with food safety standards.
- Identify and report common malfunctions in refrigeration equipment to prevent product spoilage.
- Implement energy-saving practices when operating retail refrigeration units.
- Demonstrate safe cleaning and defrosting techniques for chillers and freezers.

WHO SHOULD ATTEND

- This course is designed for retail store employees, including sales assistants, stock controllers, and store managers, who are responsible for handling chilled and frozen merchandise.

COURSE OUTLINE

Day 1: Fundamentals of Merchandise Chillers and Freezers

- Introduction to retail refrigeration: chillers vs. freezers
- Common types: open chillers, glass-door freezers, chest freezers, and walk-in units
- Key components: compressors, condensers, evaporators, expansion valves, and thermostats
- Basic refrigeration cycle and temperature control mechanisms
- Safety: electrical safety, handling refrigerants, and personal protective equipment
- Hygiene: cleaning schedules, spill management, and food safety regulations
- Loading techniques: airflow management, stock rotation (FIFO), and temperature monitoring
- Troubleshooting common issues: frost buildup, temperature fluctuations, and alarm systems

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **3 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Mauritius
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 119960) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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