



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Function As A Health Worker With All Relevant Groups Within A Community Training

Health Sciences and Social Services / Promotive Health and Developmental Services

Unit Standard 120175 · NQF Level 3 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips health workers with the skills and knowledge to effectively engage with diverse groups within a community, including individuals, families, and community organizations. Participants will learn to function collaboratively, respect cultural diversity, and promote health and well-being in a community setting.

Category	Health Sciences and Social Services
Subfield	Promotive Health and Developmental Services
Unit Standard	120175
Accreditation	SAQA Accredited · NQF Level 3 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply communication strategies to engage effectively with relevant groups within a community.
- Demonstrate respect for cultural diversity and community values when interacting with groups.
- Analyze the roles and responsibilities of different stakeholders in community health.
- Implement coordinated activities with community groups to address health needs.
- Evaluate the effectiveness of collaboration with community groups to improve health outcomes.
- Design a plan for ongoing engagement with community groups to sustain health initiatives.

WHO SHOULD ATTEND

- This course is designed for community health workers, nurses, social workers, and other healthcare professionals who interact with community groups as part of their role.

COURSE OUTLINE

Day 1: Engaging with Diverse Community Groups

- Introduction to the health worker role within the community.
- Overview of the South African healthcare system and community health frameworks.
- Identifying community groups: youth, elderly, people with disabilities, and cultural groups.
- Principles of effective communication: active listening, empathy, and language considerations.
- Cultural competence and respecting diversity in health interactions.
- Strategies for building trust and rapport with community stakeholders.
- Ethical considerations and confidentiality in community health work.
- Practical exercises: role-playing community engagement scenarios.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Mauritius
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 120175) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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