



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Work As Part Of A Team Under Supervision With Persons In Trouble With The Law Training

Health Sciences and Social Services / Promotive Health and Developmental Services

Unit Standard 120277 · NQF Level 4 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips learners with the essential skills to work effectively as part of a team under supervision, specifically when interacting with persons in trouble with the law. It focuses on understanding team dynamics, maintaining professional boundaries, and applying ethical practices within a correctional or rehabilitative environment.

Category	Health Sciences and Social Services
Subfield	Promotive Health and Developmental Services
Unit Standard	120277
Accreditation	SAQA Accredited · NQF Level 4 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate an understanding of team roles and responsibilities when working under supervision with persons in trouble with the law.
- Apply effective communication techniques to facilitate teamwork and maintain safety in a supervised environment.
- Evaluate ethical and legal considerations relevant to working with individuals in conflict with the law.
- Implement strategies to manage personal stress and maintain professional boundaries while supporting team objectives.
- Analyse team dynamics and contribute to resolving conflicts constructively under supervision.

WHO SHOULD ATTEND

- This training is designed for entry-level staff, community workers, and support personnel who operate under supervision in settings such as correctional facilities, rehabilitation centres, or community outreach programmes involving individuals in conflict with the law.

COURSE OUTLINE

Day 1: Understanding Team Dynamics and Supervision in Correctional Settings

- Introduction to the unit standard and course outcomes
- The correctional system and its stakeholders
- Team roles: supervisors, social workers, probation officers, and support staff
- Principles of supervision: authority, accountability, and support
- Communication skills: active listening, assertiveness, and non-verbal cues
- Legal and ethical considerations: confidentiality, human rights, and the Correctional Services Act
- Understanding the offender: psychosocial profiles, trauma, and resistance
- Conflict resolution strategies for team-based settings

Day 2: Practical Teamwork and Supervision Skills for Offender Rehabilitation

- Team dynamics: stages of group development (Tuckman's model)
- Supervisory styles: directive, participative, and supportive approaches
- Case study analysis: multidisciplinary team response to an offender's needs
- Feedback and performance appraisal techniques
- Managing stress and vicarious trauma in the team
- Developing a team action plan: goals, tasks, and timelines
- Role-play: team meeting to discuss an offender's reintegration plan
- Self-assessment and peer feedback on teamwork competencies

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 15,400.00	R 15,400.00
1	In-House	R 20,000.00	R 20,000.00
1	On-Campus (Pretoria)	R 23,100.00	R 23,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Mauritius
13 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 120277) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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