



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Quality Control of Medical Providers in Industry

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 242570 · NQF Level 5 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the skills to investigate and evaluate industry initiatives aimed at quality controlling medical providers. It focuses on understanding quality assurance frameworks, auditing processes, and regulatory compliance within the South African healthcare context.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	242570
Accreditation	SAQA Accredited · NQF Level 5 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Investigate existing industry initiatives for quality control of medical providers.
- Analyze the effectiveness of quality control measures in ensuring provider compliance.
- Evaluate regulatory and ethical frameworks governing medical provider quality.
- Design a basic audit or review process for medical provider quality assurance.
- Demonstrate the ability to report findings and recommend improvements to quality control initiatives.

WHO SHOULD ATTEND

- Healthcare administrators, quality assurance officers, and professionals involved in medical provider management within corporate or industrial settings.

COURSE OUTLINE

Day 1: Introduction to Quality Control in Medical Provider Settings

- Overview of quality control in medical provider contexts
- Regulatory environment: SAHPRA, OHSA, ISO 13485, and other standards
- Roles of quality managers, clinicians, and auditors
- Key concepts: quality assurance vs. quality control, audits, corrective actions
- Introduction to quality management systems (QMS) in healthcare
- Ethical considerations and patient safety principles
- Case studies: consequences of quality failures in medical settings

Day 2: Tools and Techniques for Quality Control

- Quality control tools: PDCA cycle, Six Sigma, Lean principles
- Developing and using checklists for medical provider audits
- Data collection methods: sampling, observation, record review
- Statistical process control (SPC) basics for healthcare
- Root cause analysis techniques (5 Whys, fishbone diagram)
- Corrective and preventive action (CAPA) processes
- Mock audit exercise: simulating an inspection scenario

Day 3: Implementing and Sustaining Quality Control Systems

- Developing a quality control plan: scope, objectives, resources
- Key performance indicators (KPIs) for medical provider quality
- Reporting quality data: dashboards, trend analysis, management reviews
- Change management and staff training for quality improvement
- Integrating quality control with risk management and patient safety
- Continuous improvement: Plan-Do-Study-Act (PDSA) cycles
- Final assessment: case study and group presentation

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 18,800.00	R 18,800.00
1	In-House	R 24,500.00	R 24,500.00
1	On-Campus (Pretoria)	R 28,100.00	R 28,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
10 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
12 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	19 Aug 2026	On-Campus	Durban, South Africa
17 Aug 2026	19 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 242570) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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