



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Understanding Operational Incidents and Their Financial Impact

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 242672 · NQF Level 4 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and understanding of operational incidents and their financial consequences within an entity. Participants will explore the nature of operational losses, their impact on financial performance, and the importance of risk management in mitigating such incidents. The course aims to foster a culture of accountability and proactive incident management.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	242672
Accreditation	SAQA Accredited · NQF Level 4 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Define operational incidents and classify different types of operational losses.
- Analyze the financial impact of operational incidents on an entity's profitability and sustainability.
- Evaluate the role of internal controls and risk management in preventing operational losses.
- Demonstrate knowledge of incident reporting procedures and their importance in financial accountability.
- Apply techniques to quantify the financial consequences of operational incidents.
- Assess case studies to identify lessons learned and recommend preventive measures.

WHO SHOULD ATTEND

- This course is designed for operational managers, risk officers, finance professionals, and any staff involved in incident reporting and management within corporate environments.
- It is also suitable for individuals seeking to understand the financial implications of operational risks.

COURSE OUTLINE

Day 1: Understanding Operational Incidents and Their Financial Impact

- Introduction to operational incidents: definitions, examples, and categories
- Direct costs: medical expenses, equipment damage, production losses
- Indirect costs: reputational damage, legal fees, increased insurance premiums
- Financial impact analysis: cost calculation methods and case studies
- Incident reporting and its importance for financial accountability
- Prevention strategies and their cost-benefit analysis
- Regulatory requirements and financial implications in South Africa
- Group activity: calculating the financial impact of a sample incident

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Mauritius
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 242672) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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