



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Medical Scheme Case Management

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 242681 · NQF Level 4 · 2 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the skills to manage a case in accordance with the benefits of a selected medical scheme. Participants will learn to interpret medical scheme rules, apply benefits correctly, and ensure ethical and compliant case management. The course is designed to enhance the quality of healthcare service delivery within the South African medical schemes environment.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	242681
Accreditation	SAQA Accredited · NQF Level 4 · 2 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate an understanding of the legal and regulatory framework governing medical schemes in South Africa.
- Apply the rules and benefits of a selected medical scheme to manage a specific case.
- Evaluate the clinical and financial aspects of a case to determine appropriate benefit application.
- Communicate effectively with stakeholders, including members, healthcare providers, and medical scheme administrators.
- Maintain accurate case records and documentation in compliance with scheme requirements.
- Analyze case outcomes to identify opportunities for improved case management and benefit utilization.

WHO SHOULD ATTEND

- This course is intended for healthcare professionals, case managers, and administrators working in medical schemes, managed care organizations, or healthcare provider settings.
- It is also suitable for individuals seeking to enter the field of medical scheme case management.

COURSE OUTLINE

Day 1: Medical Scheme Case Management Fundamentals

- Introduction to medical scheme case management and its purpose.
- Roles and responsibilities of case managers, healthcare providers, and members.
- The case management process: assessment, planning, coordination, monitoring, and evaluation.
- Clinical criteria and evidence-based guidelines for benefit management.
- Cost containment strategies and managed care interventions.
- Legal and ethical framework: Medical Schemes Act, POPIA, and confidentiality.
- Communication and documentation in case management.
- Quality improvement and outcomes measurement.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **2 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	10 Aug 2026	On-Campus	Mauritius
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 242681) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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