



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aatikd.co.za · Website: www.aatikd.co.za

COURSE BROCHURE

Fire Incident Support Operations

Services / Cleaning, Domestic, Hiring, Property and Rescue Services

Unit Standard 242853 · NQF Level 4 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips learners with the skills to provide effective support operations during fire incidents. It covers the coordination of resources, communication protocols, and safety measures to assist frontline firefighting personnel. Successful learners will be able to perform support roles that enhance incident management and operational efficiency.

Category	Services
Subfield	Cleaning, Domestic, Hiring, Property and Rescue Services
Unit Standard	242853
Accreditation	SAQA Accredited · NQF Level 4 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate knowledge of support operations at a fire incident, including roles, responsibilities, and safety procedures.
- Apply communication protocols to coordinate resources and relay information effectively during fire incidents.
- Implement logistical support measures, such as equipment staging, water supply, and personnel accountability.
- Analyze incident scene conditions to identify hazards and determine appropriate support actions.
- Evaluate the effectiveness of support operations and adjust strategies to meet incident objectives.
- Demonstrate teamwork and collaboration with incident command and other emergency services.

WHO SHOULD ATTEND

- This course is designed for firefighters, emergency response team members, and safety officers who require the competencies to perform support operations at fire incidents.
- It is also suitable for personnel involved in incident command and control functions.

COURSE OUTLINE

Day 1: Introduction to Fire Incident Support Operations

- Overview of fire incident support operations
- Relevant legislation and standards (e.g., OHSA, SANS 10090)
- Roles and responsibilities within the incident command structure
- Basic fire behaviour and dynamics
- Communication protocols and radio procedures
- Introduction to personal protective equipment (PPE) and safety

Day 2: Fire Ground Operations and Equipment

- Types of firefighting equipment: hoses, nozzles, ladders, and appliances
- Hose line deployment techniques
- Ladder placement and climbing safety
- Water supply: hydrants, standpipes, and drafting
- Fire ground safety: situational awareness and hazard recognition
- Basic ventilation techniques

Day 3: Search and Rescue Operations

- Search patterns and techniques (primary and secondary)
- Victim drags and carries
- SCBA: inspection, donning, doffing, and emergency procedures
- Rescue tools and equipment
- Communication during search operations
- Rapid intervention team (RIT) concepts

Day 4: Fire Suppression Tactics

- Fire behaviour: stages of fire and flashover recognition
- Offensive vs. defensive operations
- Direct, indirect, and combination attack methods
- Foam operations: types, proportioning, and application
- Overhaul and mop-up procedures
- Fire ground safety and accountability

Day 5: Hazardous Materials Incidents

- Hazardous materials identification: labels, placards, and SDS
- Hazmat incident zones (hot, warm, cold)
- Personal protective equipment for hazmat
- Decontamination methods and setups
- Emergency response guidebook (ERG) usage
- Integration with fire suppression operations

Day 6: Vehicle and Wildland Fire Operations

- Vehicle fire: hazards, suppression agents, and techniques
- Electric and hybrid vehicle fire considerations
- Wildland fire behaviour and environmental factors
- Wildland firefighting tools and tactics
- Structure protection in wildland-urban interface

- Interagency cooperation and communication

Day 7: Incident Command and Practical Integration

- Incident command system (ICS) roles and responsibilities
- Developing incident action plans
- Resource management and staging
- Simulated incident drill: structure fire with search and rescue
- Post-incident debriefing and critique
- Personal and team development in fire operations

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 28,200.00	R 28,200.00
1	In-House	R 36,700.00	R 36,700.00
1	On-Campus (Pretoria)	R 42,300.00	R 42,300.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	19 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	20 Aug 2026	On-Campus	Durban, South Africa
12 Aug 2026	20 Aug 2026	On-Campus	Mauritius
13 Aug 2026	21 Aug 2026	On-Campus	Cape Town, South Africa
14 Aug 2026	24 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	25 Aug 2026	On-Campus	Abu Dhabi, UAE
18 Aug 2026	26 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 242853) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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