



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Fraud Detection in the Insurance Industry

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 243161 · NQF Level 5 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips insurance professionals with the knowledge and skills to identify, investigate, and prevent fraudulent activities within the insurance industry. Participants will gain a comprehensive understanding of the various types of fraud, legal and regulatory frameworks, and effective detection techniques.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	243161
Accreditation	SAQA Accredited · NQF Level 5 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate knowledge of different types of fraudulent activities impacting the insurance industry.
- Analyze the legal and regulatory frameworks governing fraud detection in South Africa.
- Evaluate red flags and indicators of potential fraud in insurance claims and applications.
- Apply investigative techniques and tools to detect and prevent fraudulent activities.
- Implement fraud prevention strategies and reporting procedures within an insurance context.

WHO SHOULD ATTEND

- This course is designed for insurance claims handlers, underwriters, fraud investigators, risk managers, and compliance officers seeking to enhance their fraud detection capabilities.

COURSE OUTLINE

Day 1: Fundamentals of Insurance Fraud and Detection Frameworks

- Definition and scope of insurance fraud (hard vs. soft fraud)
- Economic and social impact of fraud on insurers and policyholders
- Common fraud schemes: staged accidents, inflated claims, false documentation
- Red flags and indicators of potential fraud
- South African legislation: Prevention of Organised Crime Act, Financial Intelligence Centre Act, and SAQA standards
- Fraud detection frameworks: COSO, ISO 31000, and industry best practices
- Ethical considerations and confidentiality in fraud investigations
- Case studies of insurance fraud in the South African context

Day 2: Advanced Detection Techniques and Investigative Processes

- Data mining and predictive analytics for fraud detection
- Use of artificial intelligence and machine learning in claims analysis
- Evidence collection: documentation, interviews, and digital forensics
- Interview techniques for suspected fraudsters
- Referral processes and reporting to authorities (SAPS, NPA, FIC)
- Case management and documentation for legal proceedings
- Developing a fraud risk management strategy for an insurance organisation
- Review of real-world case studies and lessons learned

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 16,200.00	R 16,200.00
1	In-House	R 21,000.00	R 21,000.00
1	On-Campus (Pretoria)	R 24,300.00	R 24,300.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	12 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	12 Aug 2026	On-Campus	Mauritius
13 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 243161) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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