



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Fraud Investigation in Short Term Insurance

Business, Commerce and Management Studies / Finance, Economics and Accounting

Unit Standard 243170 · NQF Level 5 · 2 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to investigate fraud in the short-term insurance sector. It covers the identification of fraudulent activities, the legal and regulatory framework, and the investigative process from initial detection to case resolution. Learners will understand how to gather evidence, interview suspects, and compile reports for internal or legal action.

Category	Business, Commerce and Management Studies
Subfield	Finance, Economics and Accounting
Unit Standard	243170
Accreditation	SAQA Accredited · NQF Level 5 · 2 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Describe the nature and impact of fraud in short-term insurance, including common fraud schemes and red flags.
- Apply the legal and regulatory framework governing fraud investigation in South Africa.
- Demonstrate the steps in the fraud investigation process, from initial report to case closure.
- Evaluate evidence and interview techniques used in fraud investigations.
- Compile investigation reports and present findings in a professional manner.

WHO SHOULD ATTEND

- This course is designed for claims handlers, underwriters, fraud investigators, compliance officers, and insurance professionals seeking to enhance their fraud detection and investigation capabilities in short-term insurance.

COURSE OUTLINE

Day 1: Fundamentals of Fraud Investigation in Short Term Insurance

- Overview of short-term insurance fraud: definitions, impact, and trends.
- Legal and regulatory framework: SAQA standards, Insurance Act, and common law.
- Types of fraud: application fraud, claims fraud, intermediary fraud.
- Red flags and indicators of suspicious claims.
- Investigative process: planning, information gathering, interviews, and analysis.
- Evidence management: types of evidence, chain of custody, and documentation.
- Interviewing techniques: cognitive interviewing, detecting deception.
- Case reporting and referral to law enforcement.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **2 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,400.00	R 13,400.00
1	In-House	R 17,400.00	R 17,400.00
1	On-Campus (Pretoria)	R 20,200.00	R 20,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	11 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Mauritius
12 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
13 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
14 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	17 Aug 2026	On-Campus	Durban, South Africa
18 Aug 2026	18 Aug 2026	On-Campus	Shenzhen, China

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 243170) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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