Accredited Africa Training Institute for Capacity Development
Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa
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COURSE BROCHURE

Maintain Standards for Trained Service Dogs

Law, Military Science and Security / Safety in Society

Unit Standard 243192 · NQF Level 4 · 7 Credits · 4 Days

COURSE OVERVIEW

This course equips learners with the skills and knowledge to maintain and uphold training standards for service dogs. It covers the assessment of service dog behavior, reinforcement of trained tasks, and adherence to ethical and legal requirements. Successful learners will ensure that service dogs consistently perform to the required standards in public and working environments.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	243192
Accreditation	SAQA Accredited · NQF Level 4 · 7 Credits
Duration	4 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS — verifiable online

LEARNING OUTCOMES

- Evaluate the current performance of a trained service dog against established training standards.
- Implement reinforcement techniques to maintain and improve service dog task performance.
- Analyze environmental factors that may affect a service dog's behavior and adjust training accordingly.
- Demonstrate the ability to document and report on service dog training maintenance activities.
- Apply ethical guidelines and legal requirements related to service dog training and public access.

WHO SHOULD ATTEND

- This course is designed for dog trainers, service dog handlers, and animal care professionals who are responsible for maintaining the training standards of service dogs in various settings.

COURSE OUTLINE

Day 1: **Foundations of Service Dog Standards**

- Overview of service dog types and tasks
- Legislation and SAQA unit standards
- Ethical considerations in service dog training
- Canine communication and behaviour basics
- Handler-dog relationship fundamentals
- Health and welfare requirements
- Introduction to public access standards

Day 2: **Training and Behaviour Maintenance**

- Principles of operant conditioning and positive reinforcement
- Maintaining task-specific behaviours
- Addressing overstimulation and distraction
- Public access test criteria
- Record-keeping for training progress
- Problem-solving behaviour challenges
- Review of advanced cues and commands

Day 3: **Health, Grooming, and Equipment**

- Daily health assessment protocols
- Common health issues in working dogs
- Grooming techniques for different coat types
- Equipment types: harnesses, vests, leashes
- Equipment fitting and safety checks
- Cleaning and storage of equipment
- Veterinary care coordination

Day 4: **Practical Integration and Assessment**

- Simulated public access scenarios
- Emergency procedures and handler safety
- Environmental challenges: crowds, noise, mobility aids
- Long-term behaviour and health maintenance plans
- Record keeping and reporting
- Final assessment of practical skills
- Course review and certification requirements

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **7 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 20,500.00	**R 20,500.00**
1	In-House	R 26,600.00	**R 26,600.00**
1	On-Campus (Pretoria)	R 30,800.00	**R 30,800.00**

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	13 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	13 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	14 Aug 2026	On-Campus	Mauritius
11 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	20 Aug 2026	On-Campus	Shenzhen, China
17 Aug 2026	20 Aug 2026	On-Campus	Abu Dhabi, UAE

Contact us if no suitable date is listed — on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit **www.aaticd.co.za**, open the page for this course (Unit Standard 243192) and click **Get A Quote / Apply**. Select your training method and number of delegates — your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to **apply@aaticd.co.za** — our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically — the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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