



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Carpet and Upholstery Spot and Spillage Removal

Services / Cleaning, Domestic, Hiring, Property and Rescue Services

Unit Standard 243197 · NQF Level 1 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips learners with the skills to identify, assess, and safely remove spots and spillages from carpets and upholstery. It covers the selection of appropriate cleaning agents and techniques to restore fabric appearance and maintain hygiene standards.

Category	Services
Subfield	Cleaning, Domestic, Hiring, Property and Rescue Services
Unit Standard	243197
Accreditation	SAQA Accredited · NQF Level 1 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Identify different types of spots and spillages on carpets and upholstery and determine their causes.
- Select and apply appropriate cleaning agents and methods for various fabric types and stains.
- Demonstrate safe handling and storage of cleaning chemicals according to manufacturer and safety guidelines.
- Implement spot removal procedures that minimize damage to fibers and prevent recurrence.
- Evaluate the effectiveness of cleaning treatments and adjust techniques as needed.
- Maintain records of cleaning activities and report persistent issues to supervisors.

WHO SHOULD ATTEND

- This course is designed for cleaning staff, housekeeping personnel, and maintenance workers in hospitality, corporate, and residential settings who are responsible for carpet and upholstery care.

COURSE OUTLINE

Day 1: Fundamentals of Spot and Spillage Removal

- Introduction to stain types: water-based, oil-based, protein, tannin, and dye stains
- Chemistry of cleaning agents: pH, solvents, enzymes, and detergents
- Safety data sheets (SDS) and hazard communication
- Equipment overview: spray extractors, handheld steam cleaners, brushes, and absorbents
- Pre-treatment techniques: blotting, scraping, and spot testing
- Step-by-step spot removal procedures for common spills (coffee, wine, ink, grease)
- Waste disposal and environmental considerations
- Documentation and reporting of spill incidents

Day 2: Advanced Techniques and Practical Application

- Advanced stain removal: oxidation, reduction, and encapsulation
- Upholstery fabric identification and care codes (W, S, WS, X)
- Dealing with biohazards: blood, urine, and vomit removal
- Odour neutralisation and antimicrobial treatments
- Managing large-area spills and extraction methods
- Quality assurance: inspection, touch-up, and final finishing
- Developing standard operating procedures (SOPs) for spill response
- Customer communication and managing expectations

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 1**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 15,400.00	R 15,400.00
1	In-House	R 20,000.00	R 20,000.00
1	On-Campus (Pretoria)	R 23,100.00	R 23,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
03 Aug 2026	04 Aug 2026	On-Campus	Pretoria, South Africa
03 Aug 2026	04 Aug 2026	On-Campus	Cape Town, South Africa
03 Aug 2026	04 Aug 2026	On-Campus	Johannesburg, South Africa
05 Aug 2026	06 Aug 2026	On-Campus	Dubai, UAE
05 Aug 2026	06 Aug 2026	On-Campus	Mauritius
05 Aug 2026	06 Aug 2026	On-Campus	Lagos, Nigeria
11 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 243197) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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