



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Professional Toilet and Bathroom Cleaning

Services / Cleaning, Domestic, Hiring, Property and Rescue Services

Unit Standard 243206 · NQF Level 1 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips cleaning staff and supervisors with the knowledge and skills to clean toilets and bathrooms effectively and hygienically in commercial, industrial, and public settings. It covers correct cleaning procedures, chemical handling, infection control, and waste management to ensure a safe and sanitary environment.

Category	Services
Subfield	Cleaning, Domestic, Hiring, Property and Rescue Services
Unit Standard	243206
Accreditation	SAQA Accredited · NQF Level 1 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply correct procedures for cleaning and disinfecting toilets, urinals, basins, and other bathroom fixtures.
- Select and use appropriate cleaning chemicals and equipment safely and effectively.
- Implement infection control measures to prevent cross-contamination and the spread of pathogens.
- Demonstrate proper waste disposal and management of cleaning materials.
- Evaluate cleaning outcomes against organizational hygiene standards and adjust methods as needed.

WHO SHOULD ATTEND

- This course is designed for cleaning personnel, janitors, housekeeping staff, and supervisors responsible for maintaining hygiene in toilets and bathrooms in corporate offices, hospitals, hotels, schools, and public facilities.

COURSE OUTLINE

Day 1: Principles of Professional Cleaning and Hygiene

- Introduction to cleaning standards and unit standard requirements
- Types of soils (organic, inorganic) and surfaces (porous, non-porous)
- Cleaning chemicals: acids, alkalis, disinfectants, and sanitizers
- Color coding for cleaning equipment to prevent cross-contamination
- PPE selection and use: gloves, aprons, goggles, masks
- Manual handling and storage of cleaning chemicals
- Risk assessment and hazard identification in bathroom cleaning
- Waste management and disposal of cleaning materials

Day 2: Cleaning Techniques and Equipment for Toilets and Bathrooms

- Step-by-step cleaning of toilet bowls, seats, and cisterns
- Cleaning urinals and surrounding areas
- Cleaning basins, taps, and mirrors
- Shower and bathtub cleaning: tiles, grout, and glass
- Floor cleaning: mopping, scrubbing, and drying techniques
- Use of mechanical equipment: scrubbers, steam cleaners, pressure washers
- Disinfection methods: chemical and thermal
- Dealing with stubborn stains: limescale, rust, mould removal

Day 3: Quality Assurance, Customer Service, and Practical Integration

- Cleaning inspection checklists and quality audits
- Responding to customer feedback and complaints
- Time management and prioritization in cleaning tasks
- Environmental sustainability: reducing water and chemical usage
- Health and safety regulations: OHS Act and COSHH
- Team coordination and task allocation
- Record keeping and reporting
- Final assessment and course review

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 1**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,900.00	R 17,900.00
1	In-House	R 23,300.00	R 23,300.00
1	On-Campus (Pretoria)	R 26,800.00	R 26,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	12 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Mauritius
12 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	19 Aug 2026	On-Campus	Shenzhen, China
17 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 243206) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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