



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Restorative Justice Interventions in Formal and Informal Contexts

Human and Social Studies / People/Human-Centred Development

Unit Standard 243936 · NQF Level 5 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to apply restorative justice interventions in both formal (e.g., criminal justice, workplace) and informal (e.g., community, family) settings. Participants will understand the principles of restorative justice, including repairing harm, stakeholder involvement, and reintegration, and learn to facilitate restorative processes effectively. The course emphasises practical application within the South African context, aligned with the unit standard 243936.

Category	Human and Social Studies
Subfield	People/Human-Centred Development
Unit Standard	243936
Accreditation	SAQA Accredited · NQF Level 5 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply the principles and values of restorative justice in diverse formal and informal contexts.
- Facilitate restorative justice interventions, including victim-offender mediation and family group conferencing.
- Analyse the needs of victims, offenders, and communities to design appropriate restorative processes.
- Evaluate the effectiveness of restorative justice interventions using relevant criteria.
- Demonstrate ethical conduct and sensitivity to cultural and contextual factors during interventions.
- Implement restorative justice agreements and monitor compliance and reintegration.

WHO SHOULD ATTEND

- This course is designed for justice sector professionals, social workers, community leaders, educators, HR practitioners, and anyone involved in conflict resolution or offender reintegration programmes.
- It is also suitable for individuals seeking to implement restorative practices in formal institutions or community-based settings.

COURSE OUTLINE

Day 1: Foundations of Restorative Justice

- Introduction to restorative justice: definitions and philosophy.
- Comparison with retributive and rehabilitative approaches.
- Core principles: repair, relationship, responsibility, reintegration.
- Historical roots: indigenous practices, truth commissions.
- Legal and policy framework in South Africa.
- Benefits and challenges of restorative justice.
- Case study: truth and reconciliation commission.

Day 2: Restorative Justice Practices and Processes

- Overview of restorative processes: conferences, circles, mediation.
- Role of facilitator: preparation, facilitation, follow-up.
- Restorative questioning: who, what, how, outcomes.
- Victim-offender mediation: steps and skills.
- Family group conferencing: process and participants.
- Community circles: healing and reintegration.
- Adapting processes for formal settings (schools, criminal justice) and informal settings (communities, families).
- Ethical considerations and managing power imbalances.

Day 3: Implementing Restorative Justice Interventions

- Developing intervention plans: assessment, preparation, process, agreement, follow-up.
- Measuring success: recidivism, satisfaction, closure.
- Integration with formal systems: police, courts, schools.
- Informal applications: community conflict, workplace disputes.
- Cultural sensitivity and inclusivity.
- Challenges: voluntariness, safety, resources.
- Case studies of successful interventions in South Africa.
- Action planning for personal practice.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,900.00	R 13,900.00
1	In-House	R 18,100.00	R 18,100.00
1	On-Campus (Pretoria)	R 20,800.00	R 20,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
24 Aug 2026	26 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
24 Aug 2026	26 Aug 2026	On-Campus	Shenzhen, China
25 Aug 2026	27 Aug 2026	On-Campus	Harare, Zimbabwe
25 Aug 2026	27 Aug 2026	On-Campus	Abu Dhabi, UAE
26 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
26 Aug 2026	28 Aug 2026	On-Campus	Durban, South Africa
31 Aug 2026	02 Sep 2026	On-Campus	London, UK
31 Aug 2026	02 Sep 2026	On-Campus	Harare, Zimbabwe

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 243936) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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