



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Gaming Floor Report Analysis

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 246742 · NQF Level 4 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips gaming floor managers, supervisors, and analysts with the skills to interpret and analyse reports generated by gaming machines and systems. Participants will learn to extract actionable insights from revenue, performance, and compliance data to improve floor profitability and regulatory adherence.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	246742
Accreditation	SAQA Accredited · NQF Level 4 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Analyse gaming machine performance reports to identify trends in revenue, utilisation, and player behaviour.
- Evaluate variance and exception reports to detect anomalies and potential compliance issues.
- Interpret financial and statistical reports to support strategic decision-making on machine placement and game mix.
- Apply regulatory reporting requirements to ensure accurate and timely submission of gaming floor data.
- Demonstrate proficiency in using report analysis tools to generate customised floor performance summaries.

WHO SHOULD ATTEND

- Gaming floor supervisors, managers, and data analysts in casinos or gambling venues who are responsible for monitoring and improving floor performance.

COURSE OUTLINE

Day 1: Introduction to Gaming Floor Operations and Data Sources

- Overview of casino and gaming floor layout
- Types of gaming machines and tables
- Data sources: slot machine data systems, table game records, player tracking systems
- Introduction to key performance indicators (KPIs) in gaming
- Regulatory requirements: SAQA, National Gambling Act, and provincial boards
- Ethical considerations in data handling

Day 2: Data Collection and Validation Techniques

- Methods of data extraction from gaming systems
- Manual vs. automated data collection
- Data validation checks: range checks, consistency checks
- Handling missing or anomalous data
- Introduction to spreadsheets for data management
- Practical exercise: collecting and validating sample data

Day 3: Analytical Methods for Gaming Floor Performance

- Key metrics: win percentage, hold percentage, average bet, coin-in, drop
- Performance analysis by machine type and location
- Trend analysis using moving averages and time series
- Introduction to statistical software (e.g., Excel, R)
- Correlation and regression basics
- Forecasting daily and weekly revenue

Day 4: Reporting and Visualization for Stakeholders

- Report structure: executive summary, methodology, findings, recommendations
- Data visualization principles: charts, graphs, dashboards
- Tools for reporting: Excel dashboards, PowerPoint, BI tools
- Audience-specific reporting: regulators vs. internal management
- Case study: creating a daily gaming floor report
- Presentation skills for data-driven stories

Day 5: Advanced Analysis and Strategic Decision Support

- Player segmentation and lifetime value analysis
- Effectiveness of loyalty programs and promotions
- Floor optimization: game placement, mix, and density
- Scenario analysis and what-if modeling
- Integrating analysis with business strategy
- Final project: comprehensive analysis and presentation

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 23,000.00	R 23,000.00
1	In-House	R 29,900.00	R 29,900.00
1	On-Campus (Pretoria)	R 34,500.00	R 34,500.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	21 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 246742) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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