



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aatikd.co.za · Website: www.aatikd.co.za

COURSE BROCHURE

Professionalism in Healthcare Unit and Facility Practice

Health Sciences and Social Services / Preventive Health

Unit Standard 252148 · NQF Level 7 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips healthcare professionals with the skills to demonstrate professionalism in their own practice and to actively promote and maintain professional standards within a health care unit or facility. Participants will learn how to foster a culture of accountability, ethical conduct, and quality care in alignment with South African health regulations.

Category	Health Sciences and Social Services
Subfield	Preventive Health
Unit Standard	252148
Accreditation	SAQA Accredited · NQF Level 7 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate professional conduct in own practice by adhering to ethical codes and legal requirements.
- Promote a professional environment within a health care unit by implementing standards and policies.
- Evaluate the impact of unprofessional behavior on patient care and team dynamics.
- Apply strategies to address and resolve breaches of professionalism in the workplace.
- Analyze the role of communication and teamwork in maintaining professionalism in a facility.
- Design a plan to continuously improve professional practice and unit culture.

WHO SHOULD ATTEND

- Healthcare practitioners, unit managers, and clinical staff working in hospitals, clinics, or private practices who are responsible for upholding professional standards.

COURSE OUTLINE

Day 1: Foundations of Professionalism in Healthcare

- Concept and scope of professionalism
- Ethical principles: autonomy, beneficence, non-maleficence, justice
- Relevant legislation: National Health Act, Health Professions Act, Patients' Rights Charter
- Professional codes of conduct (HPCSA, SANC)
- Patient confidentiality and privacy
- Informed consent
- Professional boundaries
- Introduction to reflective practice

Day 2: Communication and Interpersonal Skills

- Principles of therapeutic communication
- Barriers to effective communication
- Cultural sensitivity and diversity awareness
- Breaking bad news
- Handling complaints and grievances
- Interprofessional communication and teamwork
- Documentation and record-keeping
- Use of technology in communication

Day 3: Professional Conduct and Ethical Decision-Making

- Ethical decision-making models
- Case studies in healthcare ethics
- Professional accountability and scope of practice
- Managing errors and adverse events
- Whistleblowing and ethical obligations
- Continuing professional development (CPD)
- Professionalism in research and evidence-based practice
- Self-care and prevention of burnout

Day 4: Quality Improvement and Patient Safety

- Quality assurance and quality improvement models
- Patient safety culture
- Infection prevention and control (IPC) standards
- Hand hygiene and standard precautions
- Medication safety and error reduction
- Incident reporting and analysis
- Clinical audits and feedback
- Role of leadership in promoting safety

Day 5: Integration, Assessment, and Professional Development Plan

- Simulation-based case scenarios
- Peer review and feedback
- Portfolio development for CPD
- Career planning and mentorship
- Ethical and professional leadership

- Advocacy for patients and the profession
- Final assessment (written test and observed structured clinical examination - OSCE)
- Course evaluation and action planning

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 7**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 19,400.00	R 19,400.00
1	In-House	R 25,300.00	R 25,300.00
1	On-Campus (Pretoria)	R 29,200.00	R 29,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
24 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
24 Aug 2026	28 Aug 2026	On-Campus	Bangkok, Thailand
24 Aug 2026	28 Aug 2026	On-Campus	Harare, Zimbabwe
24 Aug 2026	28 Aug 2026	On-Campus	Shenzhen, China
24 Aug 2026	28 Aug 2026	On-Campus	Durban, South Africa
24 Aug 2026	28 Aug 2026	On-Campus	Abu Dhabi, UAE
31 Aug 2026	04 Sep 2026	On-Campus	Shenzhen, China
31 Aug 2026	04 Sep 2026	On-Campus	Harare, Zimbabwe

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 252148) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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