



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Supply Chain Management in Freight Forwarding

Services / Transport, Operations and Logistics

Unit Standard 252290 · NQF Level 5 · 10 Credits · 7 Days

COURSE OVERVIEW

This course equips learners with the principles of supply chain management as applied specifically to freight forwarding operations. Participants will gain the ability to coordinate and optimize the movement of goods across international and domestic supply chains, ensuring efficiency, compliance, and cost-effectiveness.

Category	Services
Subfield	Transport, Operations and Logistics
Unit Standard	252290
Accreditation	SAQA Accredited · NQF Level 5 · 10 Credits
Duration	7 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply supply chain management principles to coordinate freight forwarding activities.
- Analyze the role of freight forwarding in the broader supply chain and its impact on logistics performance.
- Evaluate documentation, regulatory, and compliance requirements in international freight forwarding.
- Implement strategies to optimize transportation modes, routes, and costs in freight forwarding.
- Demonstrate effective communication and coordination with stakeholders in the supply chain.
- Identify and mitigate risks in freight forwarding operations to ensure supply chain resilience.

WHO SHOULD ATTEND

- This course is designed for freight forwarding professionals, logistics coordinators, and supply chain practitioners seeking to enhance their operational knowledge.
- It is also suitable for supervisors and managers responsible for overseeing freight forwarding activities within a supply chain context.

COURSE OUTLINE

Day 1: Introduction to Supply Chain Management in Freight Forwarding

- Overview of supply chain management.
- Freight forwarding as a link in the supply chain.
- Key logistics terms: inventory, warehousing, transportation.
- Supply chain flows: material, information, financial.
- Customer service and supply chain integration.
- Introduction to Incoterms.
- Regulatory environment in South African freight forwarding.
- Case study: simple supply chain example.

Day 2: Transportation Modes and Documentation

- Modes of transport: advantages and disadvantages.
- Multimodal transport and containerization.
- Key documents: bill of lading, air waybill, commercial invoice, packing list.
- Certificates of origin and customs documentation.
- Role of freight forwarder in document preparation.
- Electronic data interchange (EDI) in documentation.
- Case study: document checklist for an export shipment.

Day 3: Warehousing, Inventory Management, and Distribution

- Types of warehouses: public, private, bonded.
- Warehouse layout and material handling equipment.
- Inventory management: EOQ, safety stock, ABC analysis.
- Just-in-time (JIT) and lean inventory.
- Distribution network design.
- Warehouse safety and OHS Act compliance.
- Warehouse management systems (WMS).
- Practical exercise: calculating reorder points.

Day 4: Customs Compliance and International Trade Regulations

- Customs clearance procedures in South Africa.
- Tariff classification using HS codes.
- Valuation of goods for customs.
- Rules of origin and preferential trade agreements.
- Incoterms 2020: responsibilities and risk transfer.
- Sanctions and restricted goods.
- Role of SARS and customs brokers.
- Case study: calculating landed cost.

Day 5: Risk Management, Insurance, and Security in Freight Forwarding

- Types of risks: physical, financial, regulatory.
- Cargo insurance: Institute Cargo Clauses.
- Claims process and documentation.
- Security: ISPS Code, AEO, TAPA.
- Contingency planning for disruptions.
- Risk assessment tools (FMEA, risk matrix).

- Case study: insurance claim scenario.

Day 6: Technology and Performance Measurement in Supply Chains

- Transportation management systems (TMS).
- Supply chain visibility and tracking.
- KPIs: on-time delivery, cost per shipment, lead time.
- Balanced scorecard approach.
- Data analytics for decision making.
- Emerging tech: IoT, blockchain, AI.
- Practical exercise: creating a KPI dashboard.

Day 7: Integration, Sustainability, and Course Review

- End-to-end supply chain integration.
- Green logistics: carbon footprint, reverse logistics.
- Corporate social responsibility in freight forwarding.
- Future trends: e-commerce, last-mile delivery.
- Course review and key takeaways.
- Practice assessment questions.
- Action planning for workplace application.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **10 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 29,600.00	R 29,600.00
1	In-House	R 38,500.00	R 38,500.00
1	On-Campus (Pretoria)	R 44,400.00	R 44,400.00

UPCOMING SESSIONS

Start	End	Method	Venue
04 Aug 2026	12 Aug 2026	On-Campus	Mauritius
05 Aug 2026	13 Aug 2026	On-Campus	Cape Town, South Africa
06 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
07 Aug 2026	17 Aug 2026	On-Campus	Pretoria, South Africa
07 Aug 2026	17 Aug 2026	On-Campus	Lagos, Nigeria
10 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	18 Aug 2026	On-Campus	Mauritius
11 Aug 2026	19 Aug 2026	On-Campus	Cape Town, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 252290) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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