



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Blood Donor Clinic Operations

Health Sciences and Social Services / Curative Health

Unit Standard 252397 · NQF Level 4 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to work effectively in a blood donor clinic, ensuring safe and efficient operations. It covers donor management, blood collection procedures, infection control, and regulatory compliance within the South African healthcare context.

Category	Health Sciences and Social Services
Subfield	Curative Health
Unit Standard	252397
Accreditation	SAQA Accredited · NQF Level 4 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply infection control and safety protocols to maintain a sterile environment in a blood donor clinic.
- Demonstrate effective donor management, including registration, screening, and post-donation care.
- Implement blood collection procedures according to standard operating procedures and regulatory requirements.
- Evaluate donor suitability based on medical history and physical assessment criteria.
- Analyze and respond to adverse donor reactions promptly and appropriately.
- Maintain accurate records and documentation in compliance with health information management standards.

WHO SHOULD ATTEND

- This course is designed for healthcare workers, phlebotomists, clinic assistants, and volunteers who are involved in blood donor clinic operations.

COURSE OUTLINE

Day 1: Foundations of Blood Donor Clinic Operations

- Overview of blood transfusion services in South Africa.
- Legal and ethical considerations (SAQA, SANBS).
- Donor selection criteria and deferral categories.
- Infection prevention and control (IPC) principles.
- Clinic layout and workflow design.
- Communication skills for donor interaction.
- Adverse event recognition and initial response.
- Documentation and record-keeping basics.

Day 2: Clinical Procedures and Donor Management

- Anatomy and physiology relevant to venipuncture.
- Step-by-step blood collection procedure.
- Equipment handling (blood bags, needles, tubes).
- Identifying and managing donor adverse reactions.
- Quality control checks and documentation.
- Cold chain maintenance for blood products.
- Waste disposal protocols.
- Customer service and donor retention strategies.

Day 3: Operational Efficiency and Integration

- Logistics of mobile clinic setup and breakdown.
- Inventory management of supplies and blood products.
- Data management and reporting systems.
- Performance metrics (donor turnaround time, wastage).
- Continuous improvement and corrective actions.
- Team coordination and communication during drives.
- Post-donation donor care and follow-up.
- Case studies and scenario-based problem solving.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,200.00	R 13,200.00
1	In-House	R 17,200.00	R 17,200.00
1	On-Campus (Pretoria)	R 19,800.00	R 19,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
24 Aug 2026	26 Aug 2026	On-Campus	Harare, Zimbabwe
24 Aug 2026	26 Aug 2026	On-Campus	Abu Dhabi, UAE
25 Aug 2026	27 Aug 2026	On-Campus	Bangkok, Thailand
25 Aug 2026	27 Aug 2026	On-Campus	Durban, South Africa
26 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
26 Aug 2026	28 Aug 2026	On-Campus	Shenzhen, China
31 Aug 2026	02 Sep 2026	On-Campus	Lusaka, Zambia
31 Aug 2026	02 Sep 2026	On-Campus	Bangkok, Thailand

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 252397) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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