



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Witness Support Activities in South Africa

Law, Military Science and Security / Safety in Society

Unit Standard 253992 · NQF Level 5 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips learners with the knowledge and skills to provide effective witness support within the South African criminal justice system. Participants will understand the legal framework, emotional needs of witnesses, and practical procedures to ensure witnesses are prepared and protected throughout court processes.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	253992
Accreditation	SAQA Accredited · NQF Level 5 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply the principles of witness support within the South African legal framework
- Analyze the emotional and psychological needs of witnesses and provide appropriate support
- Evaluate the rights of witnesses under the South African Constitution and relevant legislation
- Implement procedures for preparing witnesses for court appearances
- Demonstrate effective communication and referral skills for witness support
- Coordinate with relevant stakeholders to ensure witness safety and well-being

WHO SHOULD ATTEND

- This course is designed for court officials, social workers, police officers, paralegals, and community volunteers who assist witnesses in the South African legal context.

COURSE OUTLINE

Day 1: Foundations of Witness Support in South Africa

- Overview of the South African criminal justice system and the role of witness support.
- Legal framework: Criminal Procedure Act (Act 51 of 1977) and relevant sections on witness protection.
- Types of witnesses: vulnerable, intimidated, expert, and child witnesses.
- Ethical considerations: confidentiality, impartiality, and avoiding coaching.
- Court familiarisation: pre-trial visits, explaining court procedures, and managing expectations.
- Communication skills: active listening, empathy, and clear explanation of legal terms.
- Documentation and reporting: case notes, feedback forms, and referral pathways.
- Self-care and managing stress for support officers.

Day 2: Practical Application and Case Management

- Witness support planning: assessing needs, risk assessment, and referral protocols.
- Pre-trial familiarisation: step-by-step guide and role-play.
- Court accompaniment: procedures during testimony, breaks, and post-testimony debriefing.
- Dealing with special measures: closed-circuit TV, intermediaries, and in-camera proceedings.
- Case management: tracking witnesses, follow-up, and closure.
- Inter-agency collaboration: working with SAPS, NPA, and Department of Social Development.
- Ethical dilemmas and decision-making in witness support.
- Case studies and group discussions on real-world scenarios.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 5**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 16,200.00	R 16,200.00
1	In-House	R 21,000.00	R 21,000.00
1	On-Campus (Pretoria)	R 24,300.00	R 24,300.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	12 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
13 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
13 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	18 Aug 2026	On-Campus	Abu Dhabi, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 253992) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza, 1122 Burnett St, Hatfield 0028, Pretoria, Gauteng, South Africa
Tel: +27 12 004 8389 · WhatsApp: +27 65 077 6310 · apply@aaticd.co.za · www.aaticd.co.za