



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Gender Services and Structures Access Advice

Human and Social Studies / General Social Science

Unit Standard 254404 · NQF Level 3 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to advise individuals on accessing gender-related services and structures in South Africa. It covers the legal framework, available support systems, and referral pathways to ensure informed access to gender-sensitive resources.

Category	Human and Social Studies
Subfield	General Social Science
Unit Standard	254404
Accreditation	SAQA Accredited · NQF Level 3 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Explain the legislative and policy framework governing gender-related services and structures in South Africa.
- Identify and describe the range of gender-related services and structures available at local, provincial, and national levels.
- Apply appropriate communication and referral skills to guide individuals to relevant gender services.
- Analyze barriers to accessing gender services and propose strategies to overcome them.
- Evaluate the effectiveness of referral pathways and support mechanisms for gender-related needs.
- Demonstrate ethical and sensitive handling of gender-related inquiries and disclosures.

WHO SHOULD ATTEND

- This course is designed for social workers, community development workers, HR practitioners, and anyone in advisory or support roles who assist individuals seeking gender-related services.

COURSE OUTLINE

Day 1: Foundations of Gender Services and Structures Access

- Overview of SAQA unit standard 254404.
- Legal framework: Constitution, Gender Equality Act, and relevant policies.
- Types of gender services: health, social, legal, and support.
- Key structures: Department of Women, Gender Commissions, NGOs.
- Access procedures: referrals, intake, and eligibility.
- Client rights: confidentiality, dignity, and non-discrimination.
- Ethical considerations and professional conduct.
- Case study: navigating access to a gender service.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 9,400.00	R 9,400.00
1	In-House	R 12,200.00	R 12,200.00
1	On-Campus (Pretoria)	R 14,100.00	R 14,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
21 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa
24 Aug 2026	24 Aug 2026	On-Campus	Durban, South Africa
25 Aug 2026	25 Aug 2026	On-Campus	Shenzhen, China
26 Aug 2026	26 Aug 2026	On-Campus	Harare, Zimbabwe
27 Aug 2026	27 Aug 2026	On-Campus	Bangkok, Thailand
28 Aug 2026	28 Aug 2026	On-Campus	Victoria Falls, Zimbabwe
28 Aug 2026	28 Aug 2026	On-Campus	Abu Dhabi, UAE
31 Aug 2026	31 Aug 2026	On-Campus	Shenzhen, China

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 254404) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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