



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Armed Robbery Incident Response Procedures

Law, Military Science and Security / Safety in Society

Unit Standard 257255 · NQF Level 4 · 2 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to respond effectively to armed robbery incidents in a retail or corporate environment. It covers procedures for personal safety, communication with robbers, post-incident reporting, and supporting investigations. The focus is on minimising harm and ensuring compliance with South African security protocols.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	257255
Accreditation	SAQA Accredited · NQF Level 4 · 2 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply personal safety procedures during an armed robbery incident to minimise risk of injury.
- Demonstrate effective communication techniques with robbers to de-escalate the situation.
- Implement post-incident procedures, including securing the scene and reporting to authorities.
- Analyse the emotional and psychological impact of an armed robbery on victims and witnesses.
- Evaluate the effectiveness of existing security measures in preventing armed robberies.
- Comply with legal and organisational requirements for incident documentation and evidence preservation.

WHO SHOULD ATTEND

- Security officers, retail managers, cashiers, and any employees who may be exposed to armed robbery risks in their workplace.

COURSE OUTLINE

Day 1: Armed Robbery Incident Response

- Legal context: rights, use of force, and SAQA unit standard 257255
- Phases of an armed robbery: before, during, and after
- Personal safety and dynamic risk assessment
- Communication protocols: internal alerts, emergency services, and radio procedures
- Scene management: containment, witness handling, and evidence preservation
- Post-incident reporting and debriefing
- Psychological impact and support resources

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **2 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Abu Dhabi, UAE
11 Aug 2026	11 Aug 2026	On-Campus	Durban, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Mauritius
12 Aug 2026	12 Aug 2026	On-Campus	Cape Town, South Africa
13 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
14 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
17 Aug 2026	17 Aug 2026	On-Campus	Durban, South Africa
18 Aug 2026	18 Aug 2026	On-Campus	Shenzhen, China

Contact us if no suitable date is listed — on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 257255) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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