



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Security Response Services Provision

Law, Military Science and Security / Safety in Society

Unit Standard 257257 · NQF Level 4 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the competencies required to provide effective security response services in a variety of contexts. Learners will develop the skills to assess threats, implement response strategies, and ensure the safety of people and property. The course aligns with the SAQA unit standard 257257 and prepares learners for roles in the private security industry.

Category	Law, Military Science and Security
Subfield	Safety in Society
Unit Standard	257257
Accreditation	SAQA Accredited · NQF Level 4 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate understanding of the legal and ethical framework governing security response services.
- Apply procedures for assessing and responding to security incidents and emergencies.
- Implement communication protocols and coordinate with relevant stakeholders during responses.
- Evaluate risks and threats to determine appropriate response actions.
- Conduct post-incident reporting and debriefing to improve future responses.

WHO SHOULD ATTEND

- This course is designed for individuals seeking to enter or advance in the private security sector, including security officers, response vehicle operators, and supervisors responsible for incident management.

COURSE OUTLINE

Day 1: Foundations of Security Response Services

- Overview of the Private Security Industry Regulation Act and relevant legislation.
- Roles and responsibilities of a security response officer.
- Incident response procedures: initial assessment, reporting, and escalation.
- Communication protocols: radio procedures, codes, and emergency communication.
- Ethical conduct, professionalism, and client confidentiality.
- Basic risk assessment and situational awareness.
- Use of personal protective equipment and safety measures.
- Documentation and report writing for security incidents.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
11 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
13 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Shenzhen, China
18 Aug 2026	18 Aug 2026	On-Campus	Harare, Zimbabwe
18 Aug 2026	18 Aug 2026	On-Campus	Dubai, UAE
19 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 257257) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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