



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Casino Float Control and Management

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258042 · NQF Level 4 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips casino supervisors and managers with the skills to control and manage the casino float effectively. Participants will learn to reconcile float transactions, prevent discrepancies, and ensure compliance with regulatory requirements.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258042
Accreditation	SAQA Accredited · NQF Level 4 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate the ability to control the casino float according to standard operating procedures.
- Apply reconciliation techniques to verify float accuracy and identify discrepancies.
- Analyze float transaction records to detect potential fraud or errors.
- Evaluate internal control measures for safeguarding float cash and chips.
- Implement corrective actions to resolve float imbalances and prevent recurrence.
- Communicate float management procedures effectively to team members.

WHO SHOULD ATTEND

- This course is designed for casino shift managers, pit bosses, and cash desk supervisors who are responsible for overseeing float operations and ensuring accurate cash handling.

COURSE OUTLINE

Day 1: Introduction to Casino Float Management

- Overview of casino financial operations
- Definition and purpose of float
- Types of floats: cash, chips, tokens, and vouchers
- Regulatory framework: SAQA standards and casino licensing
- Roles and responsibilities of float controllers
- Basic principles of internal controls
- Risks of float discrepancies: theft, fraud, errors
- Introduction to float tracking systems

Day 2: Float Reconciliation and Documentation

- Float counting procedures: cash, chips, tokens
- Reconciliation steps: opening, closing, and variance analysis
- Documentation: float sheets, shift reports, exception logs
- Identifying discrepancies: overages, shortages, counterfeit
- Using spreadsheets for float tracking
- Audit trail requirements
- Case study: reconciling a typical casino float
- Common errors and how to avoid them

Day 3: Security and Fraud Prevention in Float Management

- Physical security: safes, drop boxes, counting rooms
- Access control and dual custody requirements
- Surveillance and monitoring of float areas
- Types of float-related fraud: skimming, short-changing, counterfeit
- Red flags and reporting procedures
- Segregation of duties: cashiers, supervisors, controllers
- Case studies of float fraud in casinos
- Developing a fraud prevention mindset

Day 4: Float Management Systems and Technology

- Overview of casino management systems (CMS)
- Electronic float tracking modules
- POS and ticket-in/ticket-out (TITO) systems
- Generating and interpreting float reports
- System alerts for variances
- Troubleshooting common system issues
- Data entry best practices
- Integration with general ledger and audit

Day 5: Advanced Float Control and Practical Integration

- Managing float during busy shifts and events
- Emergency procedures: float shortages, system failures
- Conducting surprise float counts and audits
- Analysing trends to prevent future discrepancies
- Best practices for float handling teams

- Communication and reporting to management
- Continuous improvement: feedback loops and process updates
- Course review and assessment

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 23,000.00	R 23,000.00
1	In-House	R 29,900.00	R 29,900.00
1	On-Campus (Pretoria)	R 34,500.00	R 34,500.00

UPCOMING SESSIONS

Start	End	Method	Venue
03 Aug 2026	07 Aug 2026	On-Campus	Pretoria, South Africa
03 Aug 2026	07 Aug 2026	On-Campus	Dubai, UAE
03 Aug 2026	07 Aug 2026	On-Campus	Cape Town, South Africa
03 Aug 2026	07 Aug 2026	On-Campus	Mauritius
03 Aug 2026	07 Aug 2026	On-Campus	Johannesburg, South Africa
03 Aug 2026	07 Aug 2026	On-Campus	Lagos, Nigeria
10 Aug 2026	14 Aug 2026	On-Campus	Mauritius
10 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258042) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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