Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Pre-2009 NQF Level Unit Standard 258059

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258059 · NQF Level 3 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips learners with the skills to manage and implement pre-2009 NQF level unit standard 258059, focusing on the recognition of prior learning and the evaluation of qualifications within the South African qualifications framework. It enables practitioners to assess and credit learners' existing knowledge and skills against unit standards, facilitating pathways to further learning and employment.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258059
Accreditation	SAQA Accredited · NQF Level 3 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS — verifiable online

LEARNING OUTCOMES

- Apply the principles of the pre-2009 NQF level descriptors to evaluate learner achievements.
- Analyze the relationship between unit standards, qualifications, and learning outcomes within the NQF context.
- Evaluate evidence of prior learning against specified unit standard requirements.
- Design RPL assessment plans that align with SAQA policies and quality assurance criteria.
- Implement assessment processes that ensure fairness, validity, and reliability in recognizing prior learning.
- Demonstrate understanding of the ethical and legal implications of RPL in the South African education system.

WHO SHOULD ATTEND

- This course is designed for education and training practitioners, assessors, moderators, and human resource professionals involved in the implementation of the National Qualifications Framework (NQF) and recognition of prior learning (RPL) processes.

COURSE OUTLINE

Day 1: **Foundations of Supervisory Management**

- Introduction to supervisory management
- Organisational structures and reporting lines
- The management functions in a supervisory context
- Leadership styles and their impact on teams
- Effective communication techniques for supervisors
- Delegation: principles and common pitfalls
- Ethics and professionalism in supervision

Day 2: **Leading Teams and Managing Performance**

- Team dynamics and motivation theories
- Setting goals and performance standards
- Performance appraisal methods and feedback
- Conflict resolution strategies
- Introduction to labour legislation (BCEA, LRA, OHSA
- Handling grievances and disciplinary hearings
- Time management and prioritisation for supervisors

Day 3: **Operational Planning and Continuous Improvement**

- Operational planning and scheduling
- Resource allocation and cost control
- Quality management principles (e.g., PDCA cycle
- Workplace health and safety responsibilities
- Risk assessment and incident reporting
- Coaching and mentoring team members
- Reporting and record-keeping for supervisors

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 13,200.00	**R 13,200.00**
1	In-House	R 17,800.00	**R 17,800.00**
1	On-Campus (Pretoria)	R 19,800.00	**R 19,800.00**

UPCOMING SESSIONS

Start	End	Method	Venue
02 Dec 2026	04 Dec 2026	On-Campus	Pretoria, South Africa
02 Dec 2026	04 Dec 2026	On-Campus	Kinshasa, DRC
07 Dec 2026	09 Dec 2026	On-Campus	Bangkok, Thailand
07 Dec 2026	09 Dec 2026	On-Campus	Blantyre, Malawi
07 Dec 2026	09 Dec 2026	On-Campus	Nairobi, Kenya
07 Dec 2026	09 Dec 2026	On-Campus	Kinshasa, DRC
07 Dec 2026	09 Dec 2026	On-Campus	Johannesburg, South Africa
07 Dec 2026	09 Dec 2026	On-Campus	Abu Dhabi, UAE

Contact us if no suitable date is listed — on-demand sessions can be arranged for groups.

HOW TO GET A QUOTATION OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258059) and click **Get A Quotation**. Select your training method and number of delegates — your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to **apply@aaticd.co.za** — our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically — the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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