



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Gaming Machine Payout Procedures

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258060 · NQF Level 3 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips learners with the knowledge and skills to accurately and securely make payouts on gaming machines. It covers payout procedures, verification processes, and compliance with relevant regulations. The focus is on ensuring integrity, accuracy, and customer satisfaction in a gaming environment.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258060
Accreditation	SAQA Accredited · NQF Level 3 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply correct payout procedures for gaming machines in accordance with organisational policies and legislative requirements.
- Verify payout amounts and ensure accuracy through cross-referencing machine readings and payout slips.
- Demonstrate secure handling and recording of cash or tokens during payout transactions.
- Identify and resolve discrepancies in payout processes using established protocols.
- Implement customer service principles to manage patron interactions during payout transactions.
- Evaluate payout records for completeness and compliance with audit requirements.

WHO SHOULD ATTEND

- This course is designed for gaming machine operators, cashiers, and supervisors responsible for making payouts in casinos, gaming venues, or similar establishments.
- It is also suitable for staff seeking to understand payout procedures within a regulated gaming environment.

COURSE OUTLINE

Day 1: Gaming Machine Payout Procedures

- Overview of gambling regulations and SAQA unit standard 258060.
- Types of gaming machines and payout mechanisms.
- Payout procedures: manual, ticket-in/ticket-out, and electronic funds transfer.
- Cash handling, security, and reconciliation.
- Discrepancy resolution and incident reporting.
- Role and responsibilities of payout personnel.
- Practical demonstration of payout processing.
- Assessment and review of key concepts.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Cape Town, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	12 Aug 2026	On-Campus	Pretoria, South Africa
13 Aug 2026	13 Aug 2026	On-Campus	Abu Dhabi, UAE
14 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	17 Aug 2026	On-Campus	Harare, Zimbabwe
17 Aug 2026	17 Aug 2026	On-Campus	Dubai, UAE

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258060) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call **+27 12 004 8389** or WhatsApp **+27 65 077 6310** and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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