



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aatikd.co.za · Website: www.aatikd.co.za

COURSE BROCHURE

Punto Banco Dealing for Casino Professionals

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258068 · NQF Level 4 · 6 Credits · 3 Days

COURSE OVERVIEW

This course equips casino professionals with the specialised skills required to deal Punto Banco according to industry standards. Learners will master game procedures, equipment handling, and player interaction to ensure fair and efficient gameplay. The course emphasises regulatory compliance and customer service excellence within a casino environment.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258068
Accreditation	SAQA Accredited · NQF Level 4 · 6 Credits
Duration	3 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate the correct dealing procedures for Punto Banco, including card handling, shoe management, and payout calculations.
- Apply house rules and gaming regulations consistently to ensure fair play and regulatory compliance.
- Manage table equipment and maintain game security to prevent errors or disputes.
- Communicate effectively with players and supervisors to enhance the gaming experience.
- Resolve common Punto Banco disputes and irregularities using standard protocols.
- Evaluate game flow and adjust dealing pace to optimise player engagement and table turnover.

WHO SHOULD ATTEND

- This course is designed for current or aspiring casino table game dealers who wish to specialise in Punto Banco.
- It is also suitable for casino supervisors seeking to standardise dealing procedures.

COURSE OUTLINE

Day 1: Introduction to Punto Banco and Table Setup

- Overview of Punto Banco rules and terminology.
- Table layout, shoe, and discard rack.
- Chip denominations and colour codes.
- Player positions and betting areas.
- Dealer responsibilities and professional conduct.
- Basic dealing procedures: shuffle, cut, and dealing sequence.
- Common errors and how to avoid them.

Day 2: Dealing Procedures and Game Management

- Step-by-step dealing sequence: dealing cards, announcing totals.
- Drawing rules for Player and Banker hands.
- Calculating and paying winning bets (including commission).
- Handling tie bets and insurance.
- Managing the shoe: shuffling, cutting, and dealing.
- Player interaction: answering questions, handling complaints.
- Security protocols: watching for irregularities.

Day 3: Advanced Skills, Speed, and Professionalism

- Speed dealing techniques: efficient hand movements.
- Advanced chip handling: colouring up, exchanging chips.
- Handling large bets and multiple payouts.
- Dealing with difficult players and conflict resolution.
- Casino policies and responsible gambling.
- Final assessment: dealing a full game under observation.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **6 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 17,900.00	R 17,900.00
1	In-House	R 23,300.00	R 23,300.00
1	On-Campus (Pretoria)	R 26,800.00	R 26,800.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	12 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	12 Aug 2026	On-Campus	Dubai, UAE
11 Aug 2026	13 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	13 Aug 2026	On-Campus	Mauritius
12 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
17 Aug 2026	19 Aug 2026	On-Campus	Shenzhen, China
17 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258068) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza, 1122 Burnett St, Hatfield 0028, Pretoria, Gauteng, South Africa
Tel: +27 12 004 8389 · WhatsApp: +27 65 077 6310 · apply@aaticd.co.za · www.aaticd.co.za