



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Slot Machine Operation and Knowledge

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258069 · NQF Level 4 · 5 Credits · 2 Days

COURSE OVERVIEW

This course equips learners with the knowledge and practical skills to operate slot machines in a gaming environment. It covers machine types, functions, payout procedures, and regulatory compliance to ensure safe and efficient operation. Learners will gain the competence to handle routine operations and basic troubleshooting.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258069
Accreditation	SAQA Accredited · NQF Level 4 · 5 Credits
Duration	2 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Demonstrate knowledge of different types of slot machines and their components.
- Apply correct procedures for starting up, operating, and shutting down slot machines.
- Identify and respond to common machine malfunctions and error codes.
- Explain and comply with relevant gaming regulations and responsible gambling practices.
- Perform accurate payout procedures and document transactions.
- Demonstrate effective customer service while operating slot machines.

WHO SHOULD ATTEND

- This course is intended for casino floor staff, gaming machine attendants, and anyone seeking entry-level employment in the gaming industry.
- It is also suitable for existing employees requiring formal recognition of their slot machine operation skills.

COURSE OUTLINE

Day 1: Fundamentals of Slot Machine Operation and Regulatory Framework

- Introduction to slot machines: history and evolution.
- Components: reels, paylines, coin hopper, bill validator, and display.
- Types of slot machines: classic, video, progressive, and multi-line.
- Random number generators (RNG) and how they ensure fairness.
- Payout structures: fixed, variable, and progressive jackpots.
- Regulatory framework: SAQA standards, National Gambling Act, and provincial regulations.
- Responsible gambling practices and player protection measures.
- Overview of slot machine maintenance and troubleshooting basics.

Day 2: Advanced Operations, Game Analysis, and Practical Application

- Setting up slot machines: installation, calibration, and testing.
- Configuring paytables, denominations, and game settings.
- Understanding volatility, hit frequency, and player return.
- Data analysis: tracking coin-in, coin-out, and hold percentages.
- Troubleshooting: error codes, jammed coins, and display faults.
- Compliance procedures: audits, reporting, and record-keeping.
- Security features: anti-tampering, cash management, and surveillance.
- Preparing for slot machine tournaments and promotional events.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **5 NQF credits** at **NQF Level 4**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 15,400.00	R 15,400.00
1	In-House	R 20,000.00	R 20,000.00
1	On-Campus (Pretoria)	R 23,100.00	R 23,100.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	11 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	11 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	11 Aug 2026	On-Campus	Cape Town, South Africa
12 Aug 2026	13 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	13 Aug 2026	On-Campus	Dubai, UAE
12 Aug 2026	13 Aug 2026	On-Campus	Mauritius
18 Aug 2026	19 Aug 2026	On-Campus	Pretoria, South Africa
18 Aug 2026	19 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258069) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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