



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

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COURSE BROCHURE

Problem and Pathological Gambling in the Workplace

Services / Hospitality, Tourism, Travel, Gaming and Leisure

Unit Standard 258071 · NQF Level 3 · 4 Credits · 1 Day

COURSE OVERVIEW

This course equips employees and managers with the knowledge and skills to identify, address, and support individuals affected by problem and pathological gambling in the workplace. Participants will learn to recognize warning signs, implement appropriate interventions, and refer affected employees to relevant support services, fostering a healthy and productive work environment.

Category	Services
Subfield	Hospitality, Tourism, Travel, Gaming and Leisure
Unit Standard	258071
Accreditation	SAQA Accredited · NQF Level 3 · 4 Credits
Duration	1 day
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Define problem and pathological gambling and distinguish between them.
- Identify behavioral and financial indicators of problem gambling in the workplace.
- Apply appropriate communication techniques to approach and support affected employees.
- Evaluate workplace policies and procedures related to gambling and propose improvements.
- Demonstrate referral procedures to professional gambling support services.
- Implement strategies to prevent gambling-related harm in the workplace.

WHO SHOULD ATTEND

- This course is designed for managers, HR professionals, employee wellness officers, and any employee who may encounter colleagues or subordinates displaying signs of problem gambling.
- It is also suitable for those responsible for implementing workplace gambling policies.

COURSE OUTLINE

Day 1: Understanding and Managing Problem Gambling in the Workplace

- Introduction to problem and pathological gambling: definitions, prevalence, and impact.
- Risk factors and warning signs: behavioural, financial, and performance indicators.
- Legal framework: South African legislation, workplace policies, and employee rights.
- Ethical considerations: confidentiality, non-discrimination, and duty of care.
- Intervention strategies: identification, referral, and support resources.
- Developing a workplace gambling policy: key components and implementation.
- Case studies and group discussion on real-world scenarios.
- Creating a supportive workplace culture: awareness, training, and prevention.

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **4 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 12,800.00	R 12,800.00
1	In-House	R 16,600.00	R 16,600.00
1	On-Campus (Pretoria)	R 19,200.00	R 19,200.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	10 Aug 2026	On-Campus	Pretoria, South Africa
11 Aug 2026	11 Aug 2026	On-Campus	Abu Dhabi, UAE
12 Aug 2026	12 Aug 2026	On-Campus	Durban, South Africa
12 Aug 2026	12 Aug 2026	On-Campus	Mauritius
13 Aug 2026	13 Aug 2026	On-Campus	Cape Town, South Africa
14 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	17 Aug 2026	On-Campus	Abu Dhabi, UAE
18 Aug 2026	18 Aug 2026	On-Campus	Durban, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

1. **Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258071) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
2. **Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
3. **Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
4. **Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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