



Accredited Africa Training Institute for Capacity Development

Unit FO409, Hatfield Plaza · 1122 Burnett St, Hatfield 0028 · Pretoria, Gauteng · South Africa

Tel: +27 12 004 8389 · Mobile: +27 65 077 6310

Email: apply@aaticd.co.za · Website: www.aaticd.co.za

COURSE BROCHURE

Theft Fraud and Safety Controls in Wholesale Retail

Services / Wholesale and Retail

Unit Standard 258161 · NQF Level 3 · 8 Credits · 5 Days

COURSE OVERVIEW

This course equips wholesale and retail staff with the knowledge and skills to identify, prevent, and respond to theft, fraud, and safety risks in a retail environment. Participants will learn to apply control measures, comply with relevant legislation, and contribute to a secure workplace.

Category	Services
Subfield	Wholesale and Retail
Unit Standard	258161
Accreditation	SAQA Accredited · NQF Level 3 · 8 Credits
Duration	5 days
Training Method	Online, On-Campus, In-House
Certificate	Issued via AATICD LMS – verifiable online

LEARNING OUTCOMES

- Apply theft and fraud prevention measures in a wholesale and retail outlet.
- Implement safety controls and emergency procedures in accordance with organisational policies.
- Analyze security risks and recommend appropriate control measures.
- Demonstrate correct procedures for reporting incidents of theft, fraud, or safety breaches.
- Evaluate the effectiveness of existing security and safety systems.
- Design a basic risk assessment plan for a retail environment.

WHO SHOULD ATTEND

- This course is designed for supervisors, team leaders, and retail staff working in wholesale or retail outlets who are responsible for implementing theft, fraud, and safety controls.

COURSE OUTLINE

Day 1: Understanding Theft and Fraud in Wholesale Retail

- Introduction to theft and fraud in wholesale retail
- Types of theft: shoplifting, employee theft, supplier fraud
- Types of fraud: invoice fraud, return fraud, credit card fraud
- Impact of theft and fraud on profitability and safety
- Warning signs and red flags
- Basic prevention principles: access control, surveillance

Day 2: Legal and Regulatory Framework

- Overview of South African legislation: CPA, Criminal Procedure Act
- Role of SAPS and private security in wholesale retail
- Legal consequences for offenders
- Legal requirements for citizen's arrest and detention
- Evidence handling and chain of custody
- Liability issues for retailers

Day 3: Safety Controls and Security Systems

- Overview of security systems: CCTV, alarms, EAS tags
- Access control: locks, keys, biometrics
- Security personnel roles and responsibilities
- Cash handling procedures and safes
- Inventory control systems and stock rotation
- Emergency response protocols

Day 4: Fraud Detection and Investigation Techniques

- Detecting fraudulent transactions: point-of-sale audits
- Investigation techniques: observation, data analysis
- Interviewing suspects and witnesses
- Documentation and report writing
- Introduction to forensic accounting
- Case studies of fraud detection

Day 5: Prevention Strategies and Practical Integration

- Creating a prevention plan: risk assessment, policies
- Staff training and awareness programs
- Evaluating security measures and making improvements
- Incident response planning
- Simulated theft/fraud scenario and debrief
- Final assessment and course wrap-up

ASSESSMENT & CERTIFICATION

Delegates are assessed through exercises and a final test. A mark of **50% or above** earns an **AATICD Certificate of Completion**, issued digitally with a unique verification code. This course carries **8 NQF credits** at **NQF Level 3**.

PRICING (PER DELEGATE, EX-VAT)

Delegates	Training Method	Price per Delegate	Total
1	Online	R 23,000.00	R 23,000.00
1	In-House	R 29,900.00	R 29,900.00
1	On-Campus (Pretoria)	R 34,500.00	R 34,500.00

UPCOMING SESSIONS

Start	End	Method	Venue
10 Aug 2026	14 Aug 2026	On-Campus	Durban, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Abu Dhabi, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Pretoria, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Dubai, UAE
10 Aug 2026	14 Aug 2026	On-Campus	Cape Town, South Africa
10 Aug 2026	14 Aug 2026	On-Campus	Mauritius
17 Aug 2026	21 Aug 2026	On-Campus	Dubai, UAE
17 Aug 2026	21 Aug 2026	On-Campus	Pretoria, South Africa

Contact us if no suitable date is listed – on-demand sessions can be arranged for groups.

HOW TO GET A QUOTE OR APPLY

- 1. Get an instant quotation online:** visit www.aaticd.co.za, open the page for this course (Unit Standard 258161) and click **Get A Quote / Apply**. Select your training method and number of delegates – your quotation is generated immediately and emailed to you with the course brochure attached.
- 2. Apply by email:** send the course title, your preferred training method (Online, In-House or On-Campus Pretoria), the number of delegates and your preferred dates to apply@aaticd.co.za – our team will reply with a formal quotation.
- 3. Apply by phone or WhatsApp:** call +27 12 004 8389 or WhatsApp +27 65 077 6310 and we will prepare your quotation and reserve your seats.
- 4. Confirm your booking:** accept the quotation and settle the invoice. As soon as payment is confirmed your delegates are enrolled and receive their AATICD LMS login details by email, along with joining instructions for their chosen training method.

Group discounts apply automatically – the more delegates you enrol, the lower the price per delegate. No payment is required to request a quotation.

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